



Sunkist Growers, Inc.
Fruit Growers Supply Company
Remote Access Guide

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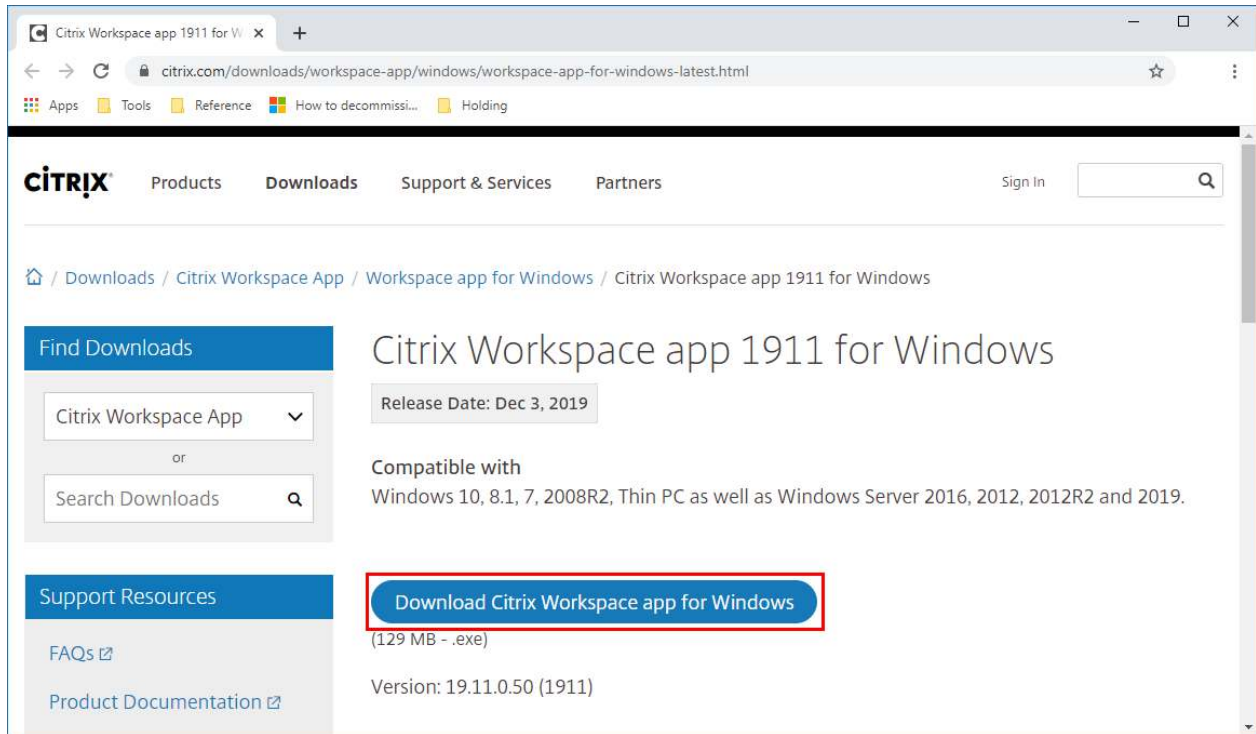
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For further assistance please call: Help Desk# (661) 290-8888 Option #2

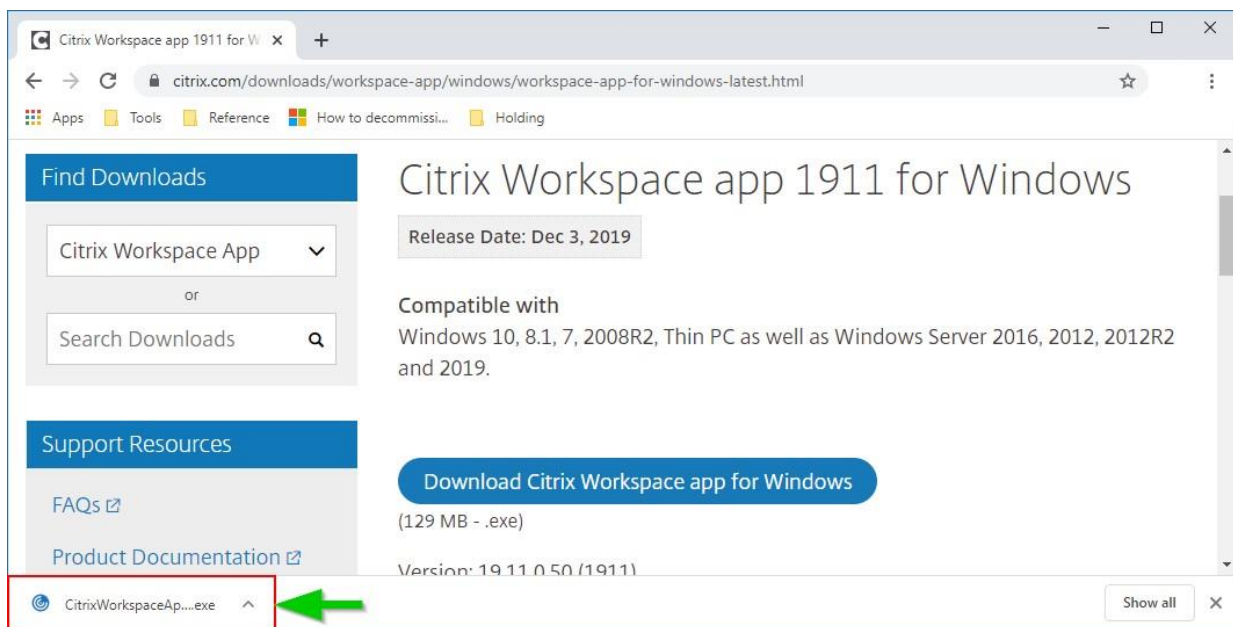
Install Citrix Workspace with Chrome:

Open Chrome, and browse to the website <https://www.citrix.com/downloads/workspace-app/windows/workspace-app-for-windows-latest.html>

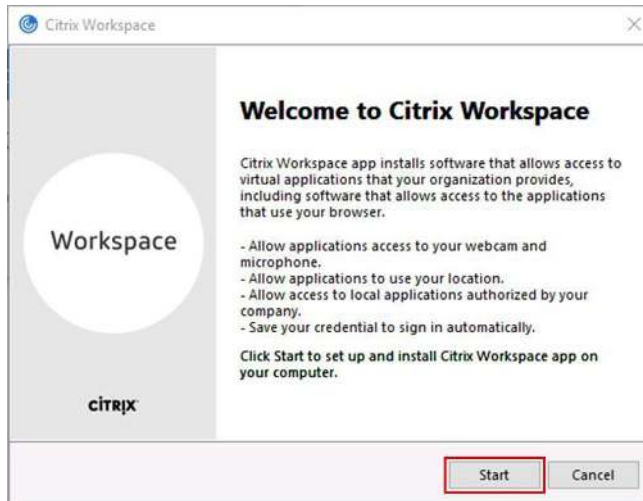
Click the button “Download Citrix Workspace app for Windows”



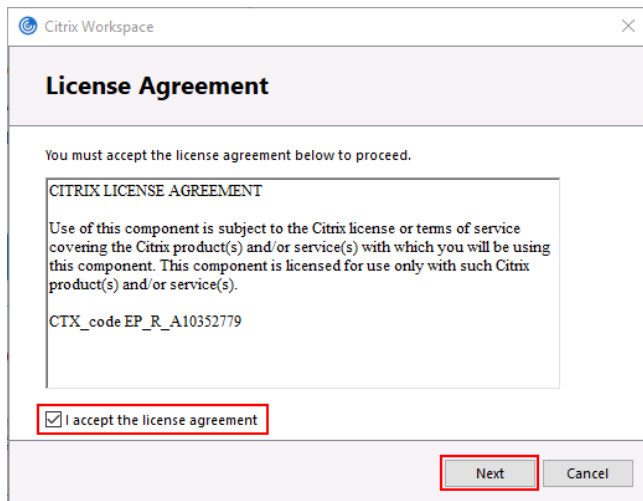
Click the downloaded file at the bottom of the window



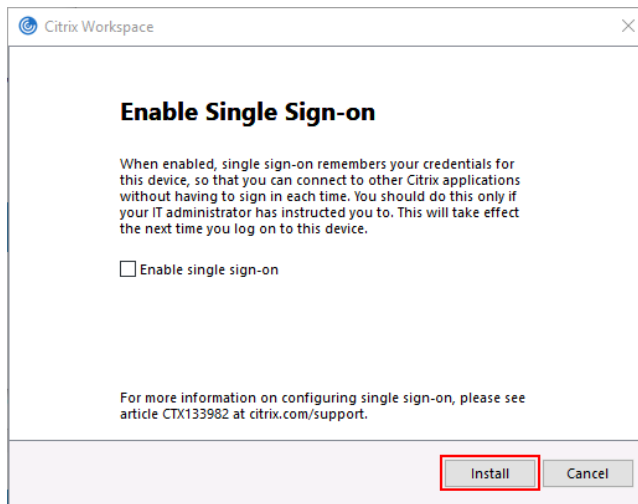
On the welcome screen click Start



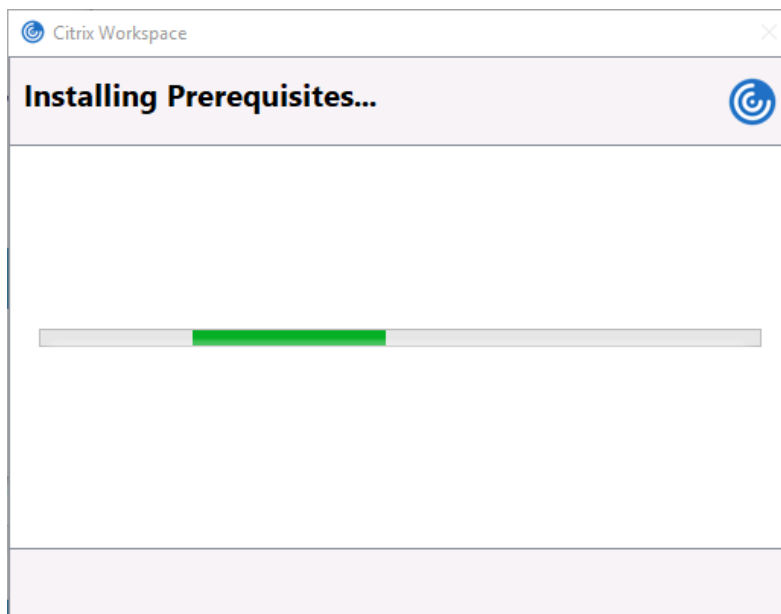
Select "I accept the license agreement" and click Next



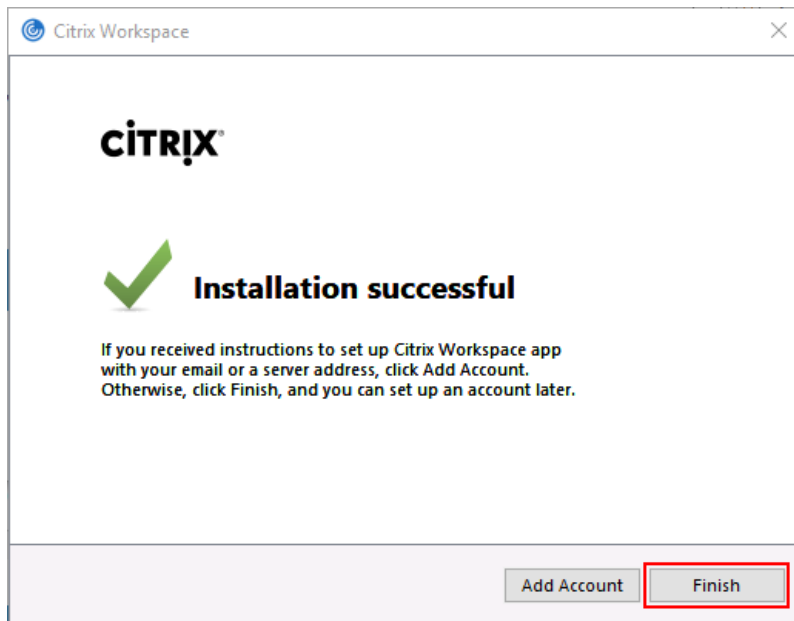
On the enable single sign-on screen leave "Enable single sign-on" unchecked and click install



The application will go through the installation process



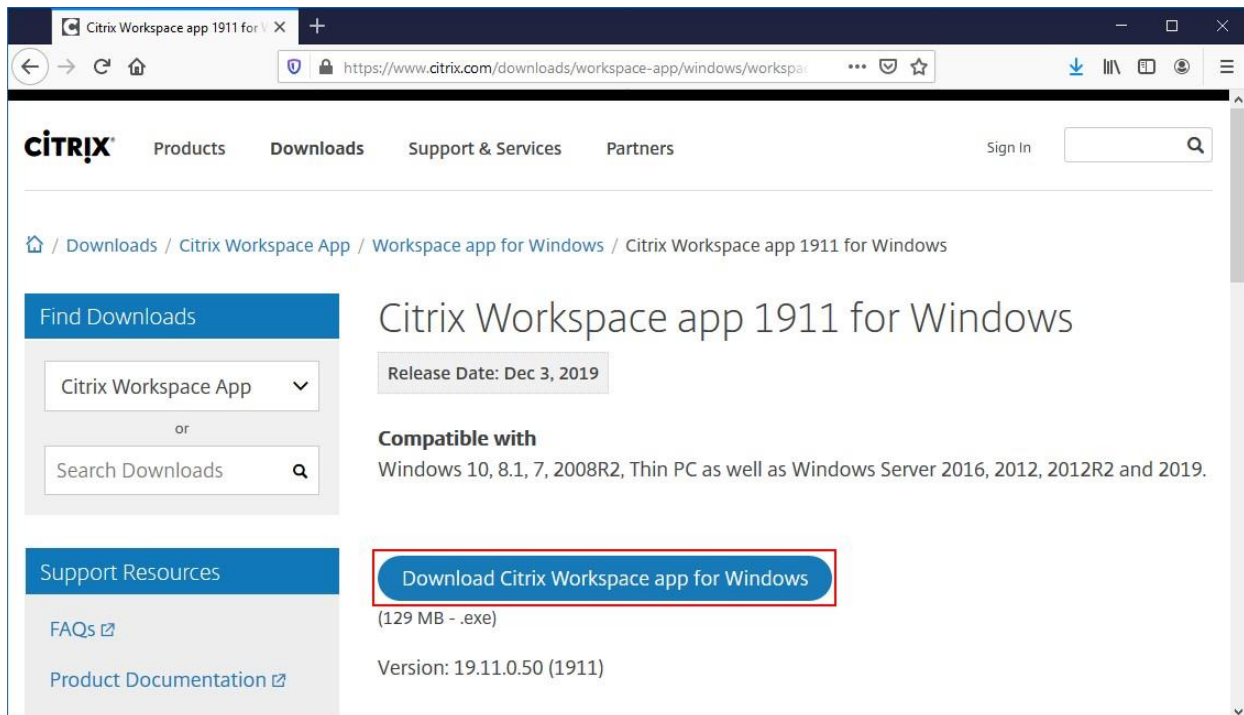
Once the installation completes click "Finish"



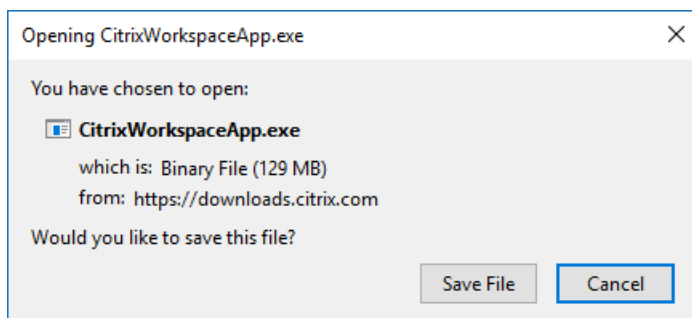
Install Citrix Workspace with Firefox:

Open Firefox, and browse to the website <https://www.citrix.com/downloads/workspace-app/windows/workspace-app-for-windows-latest.html>

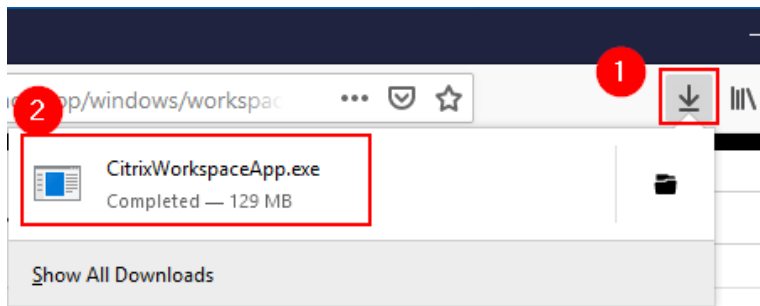
Click the button “Download Citrix Workspace app for Windows”



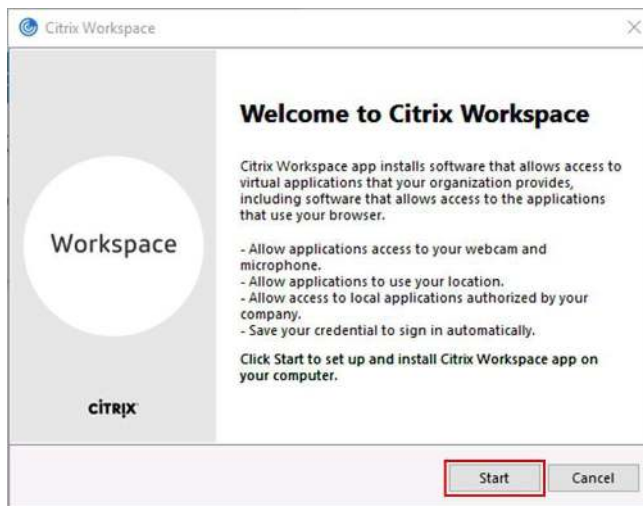
On the pop-up window click Save File



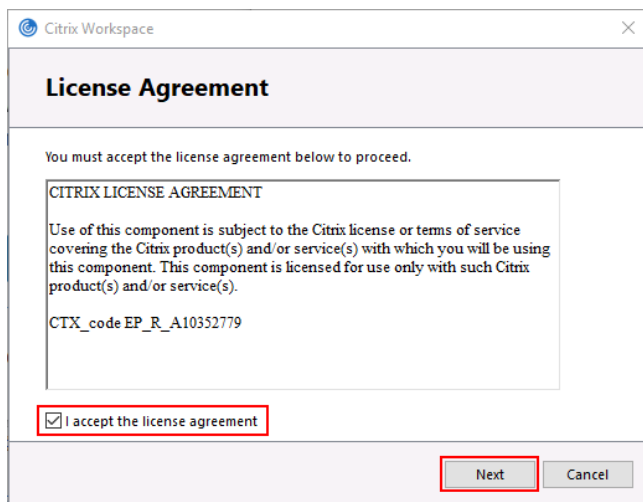
Click the download button at the top of the window, and click Citrix WorkspaceApp.exe



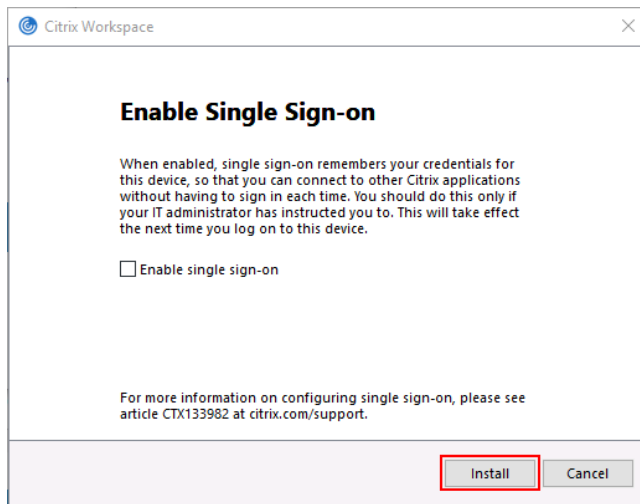
On the welcome screen click Start



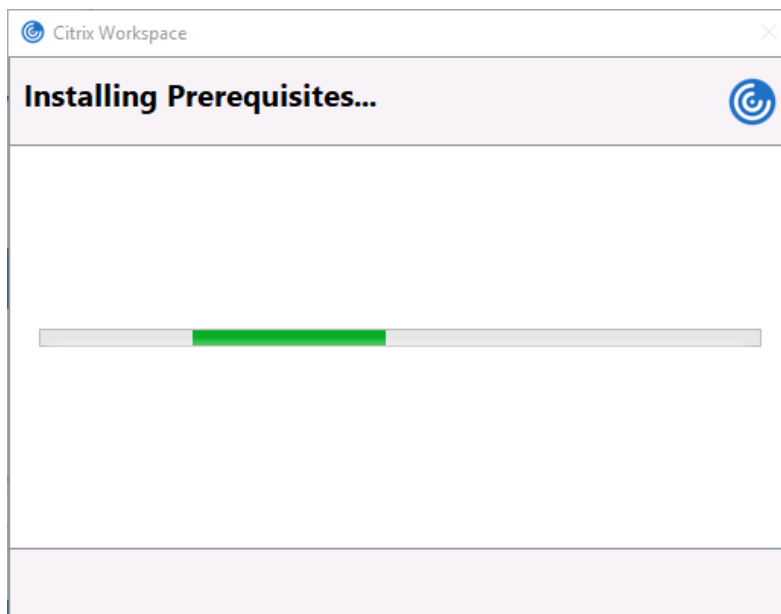
Select “I accept the license agreement” and click Next



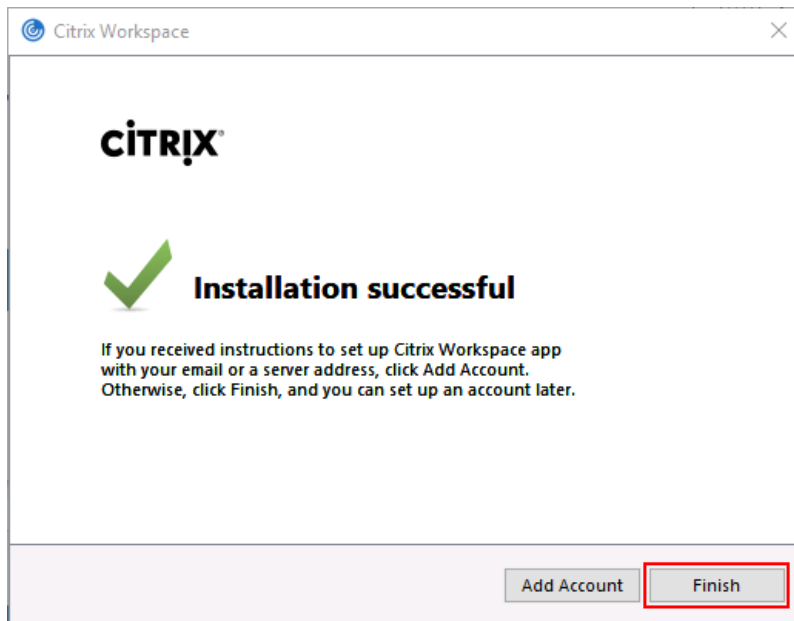
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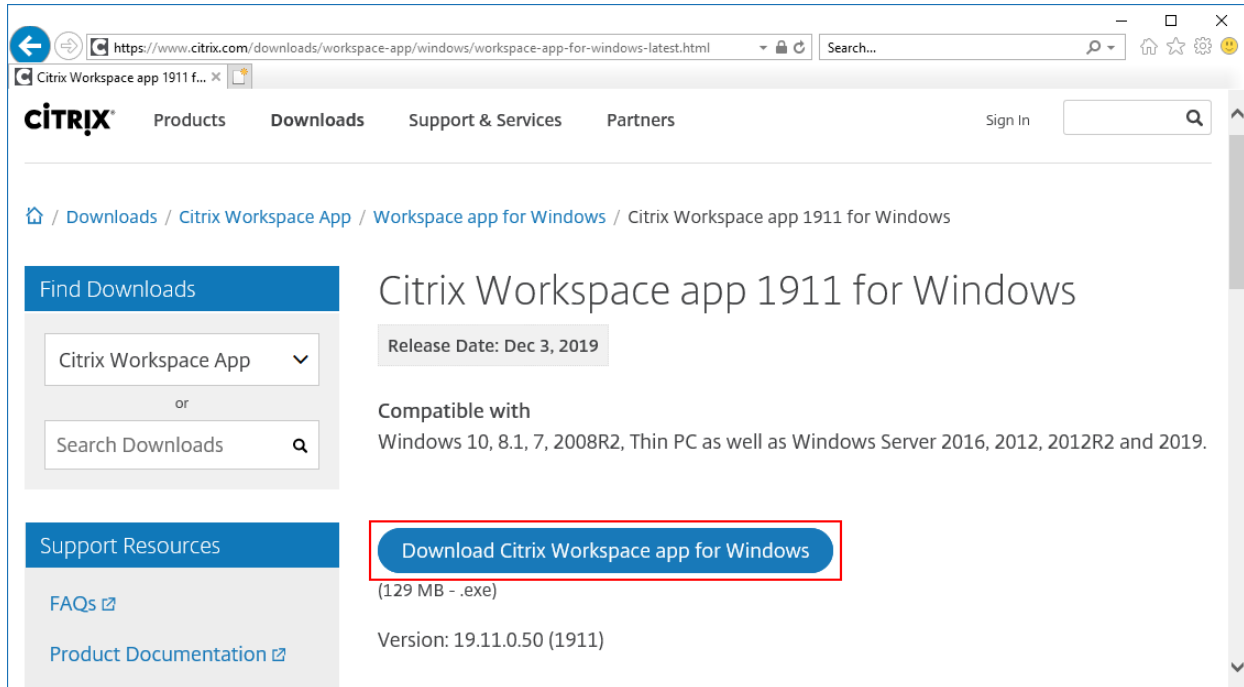
Once the installation completes click "Finish"



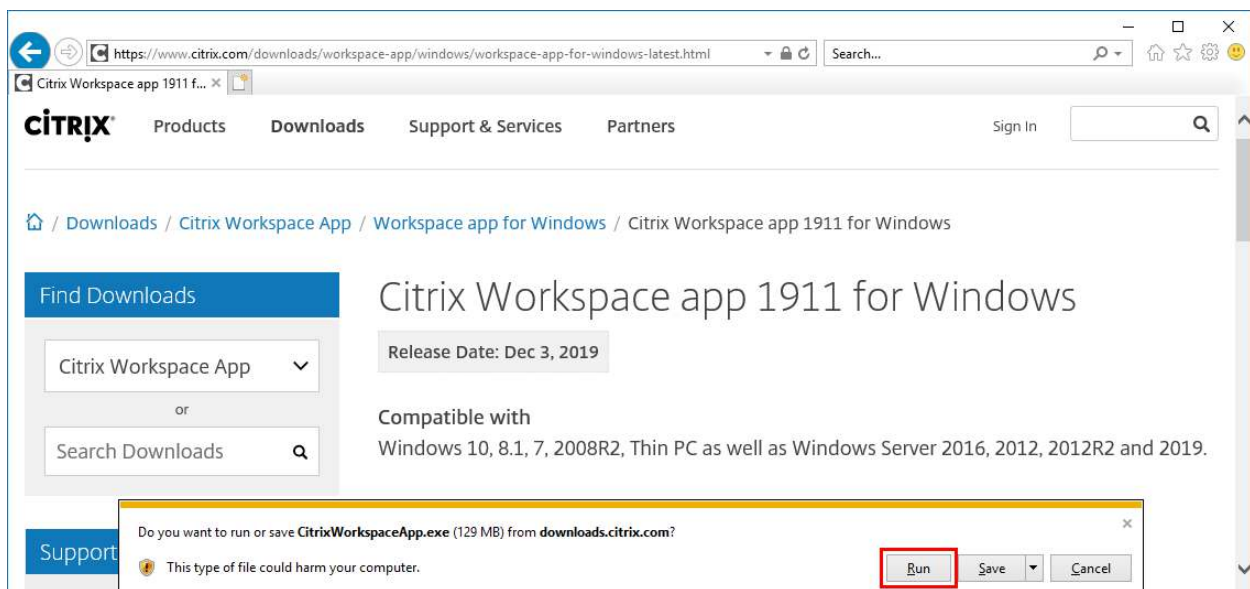
Install Citrix Workspace with Internet Explorer:

Open Internet Explorer, and browse to the website <https://www.citrix.com/downloads/workspace-app/windows/workspace-app-for-windows-latest.html>

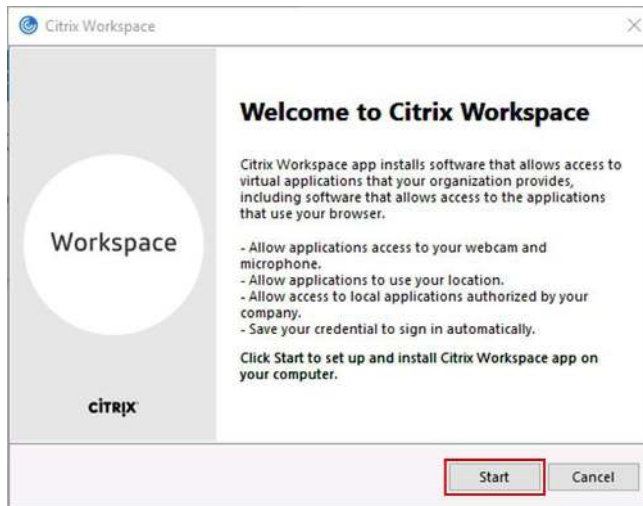
Click the button “Download Citrix Workspace app for Windows”



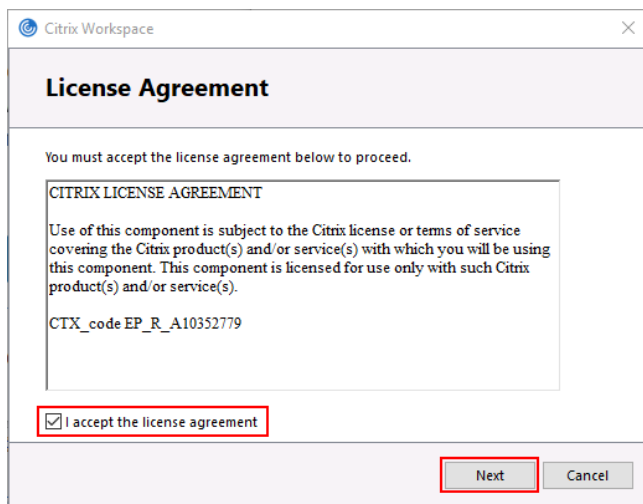
Click Run on the window for the application download



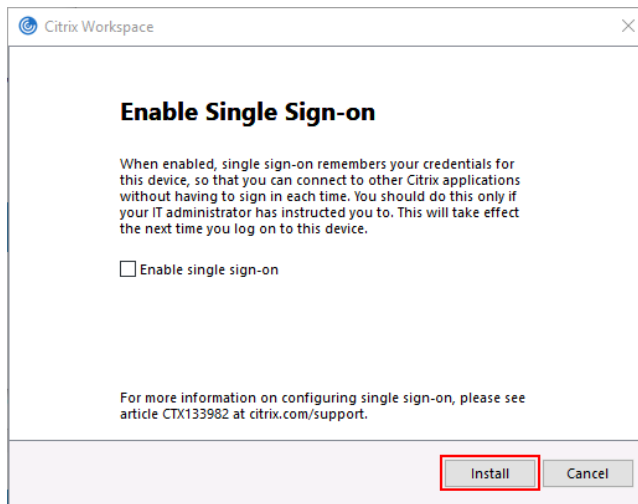
On the welcome screen click Start



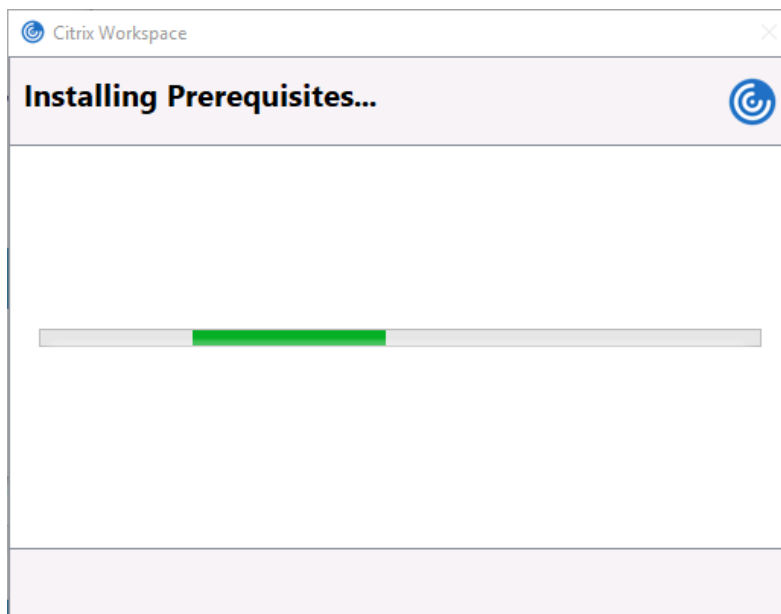
Select "I accept the license agreement" and click Next



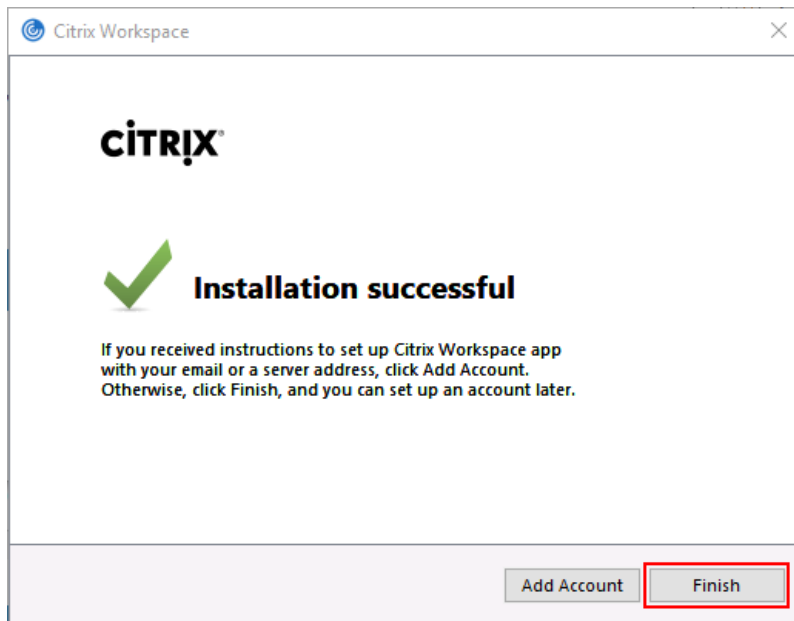
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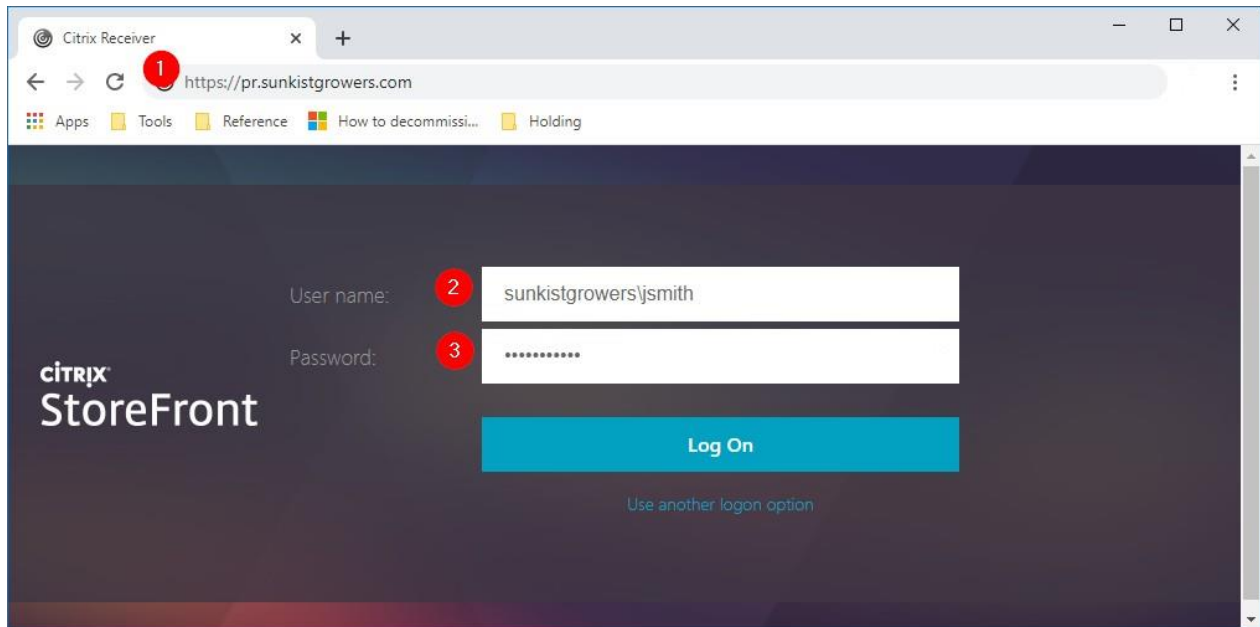
Once the installation completes click "Finish"



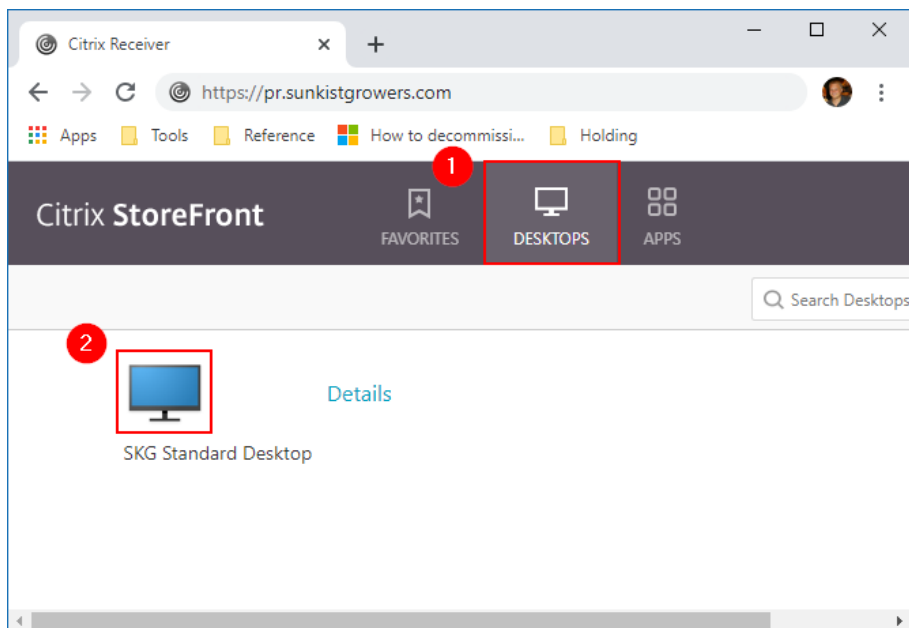
Connect to Citrix through Chrome:

Open Chrome

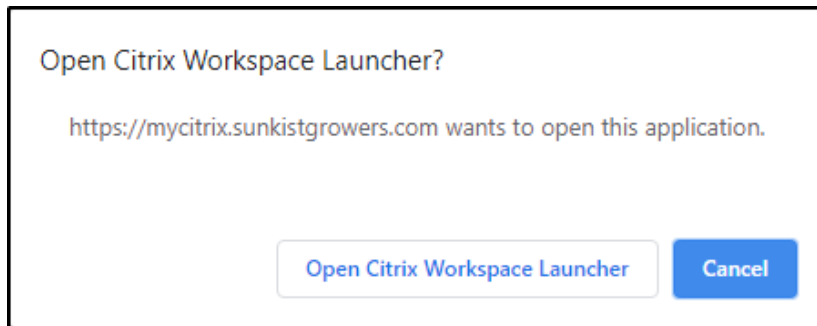
10. Browse to the website <https://pr.sunkistgrowers.com>
11. In the user name field, enter the username you use to log into your computer
12. In the password field, enter the username you use to log into your computer



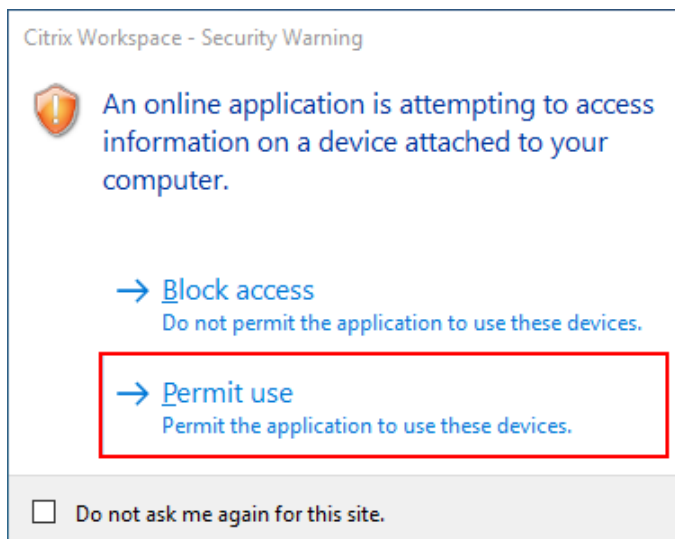
7. Click the “Desktops” tab at the top of the window
8. Click the icon for the “SKG Standard Desktop



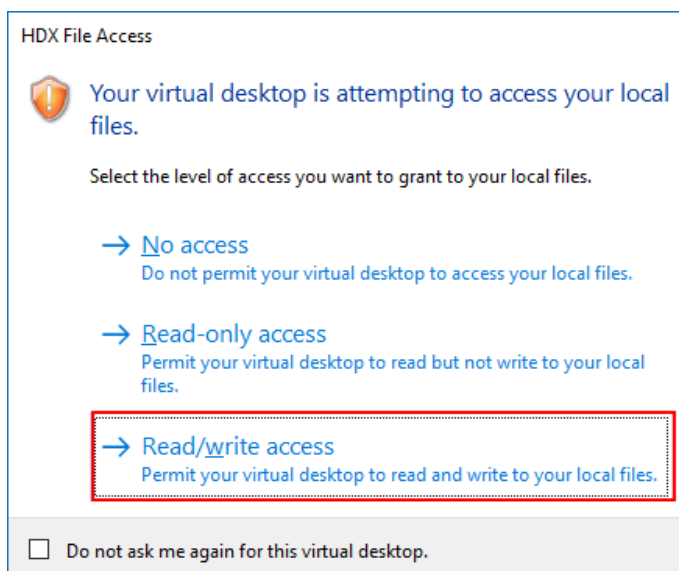
If you see the following window appear, click “Open Citrix Workspace Launcher”



If notified the application is attempting to access information, click permit use

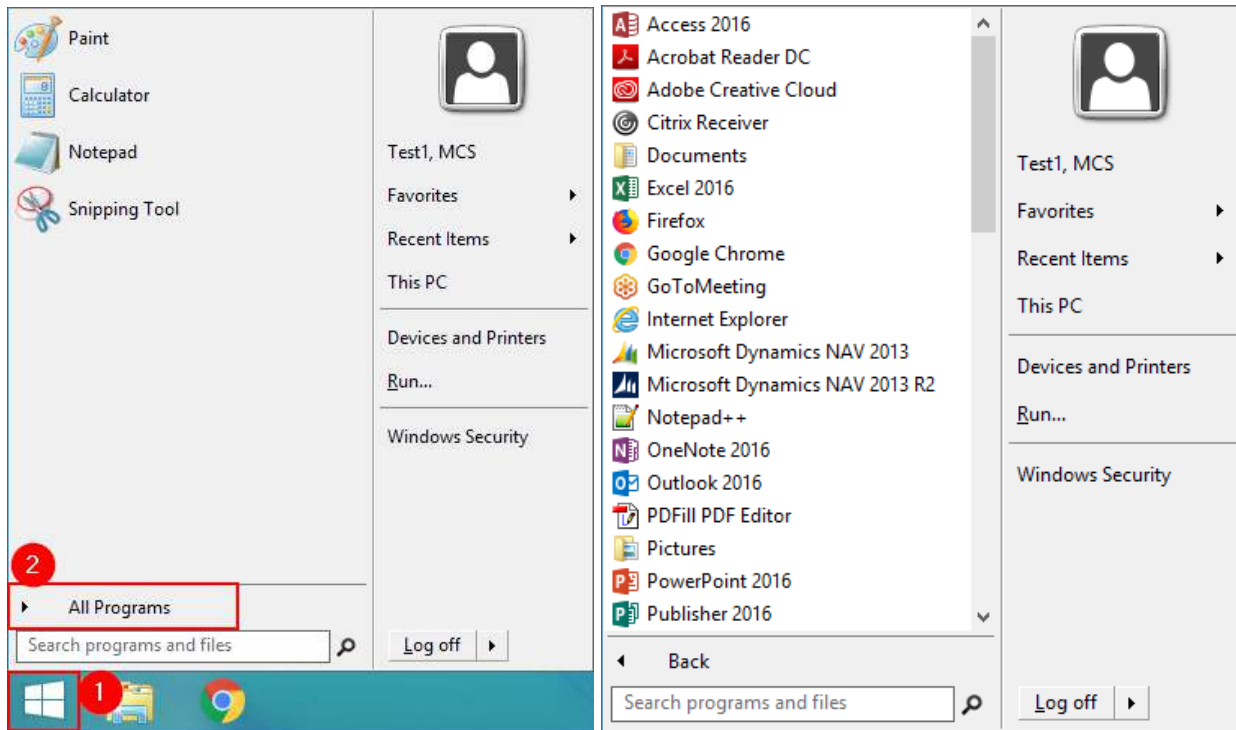


If notified the application is attempting to access local files, click Read/write access



If you do not see an icon for an application you need, it can be found on the start menu

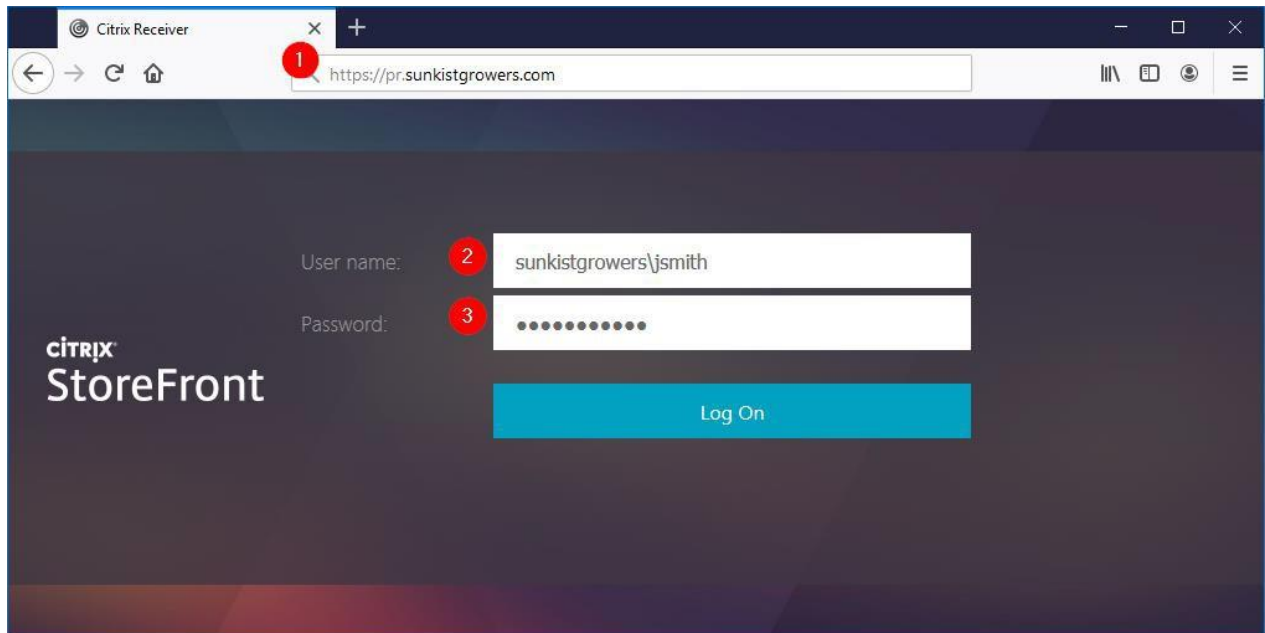
7. Click the Start button
8. Click All Programs



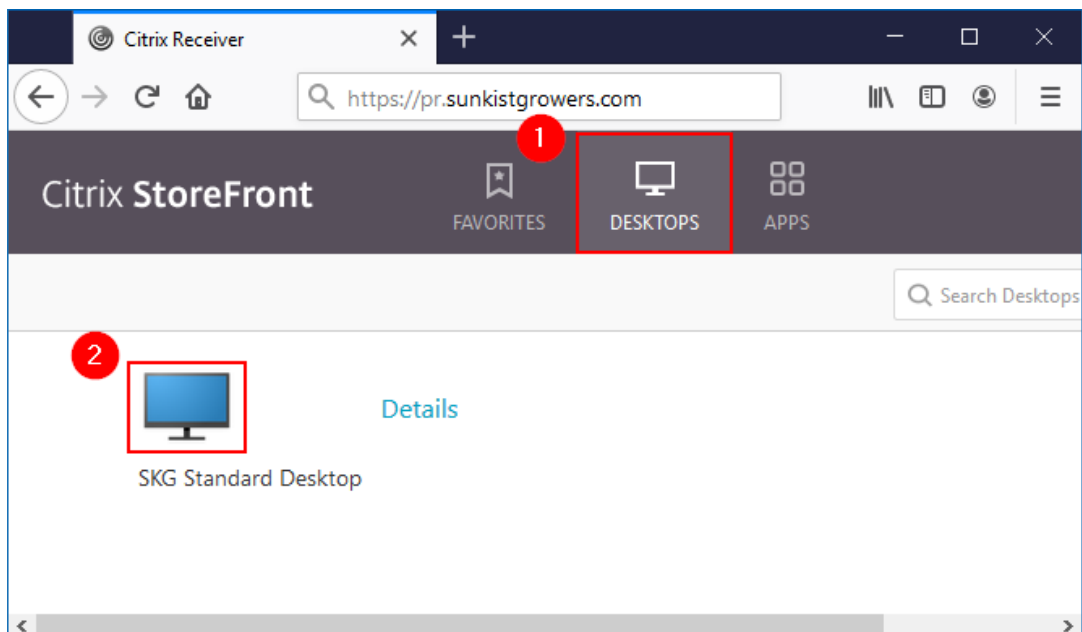
Connect to Citrix through Firefox:

Open Firefox

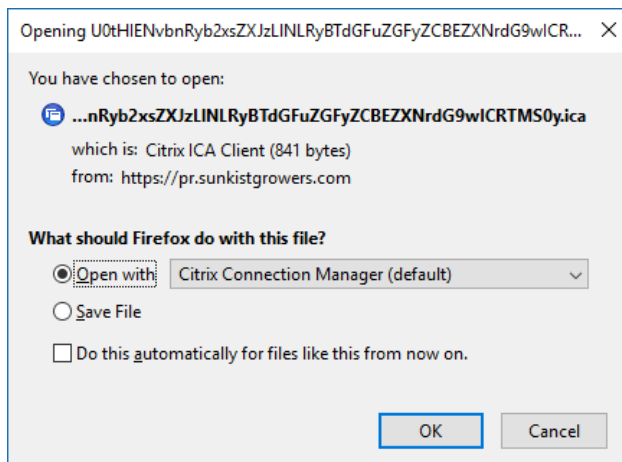
13. Browse to the website <https://pr.sunkistgrowers.com>
14. In the user name field, enter the username you use to log into your computer
15. In the password field, enter the username you use to log into your computer



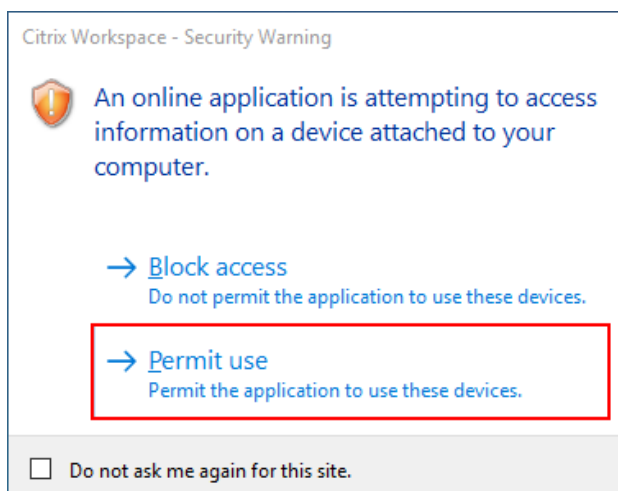
9. Click the "Desktops" tab at the top of the window
10. Click the icon for the "SKG Standard Desktop"



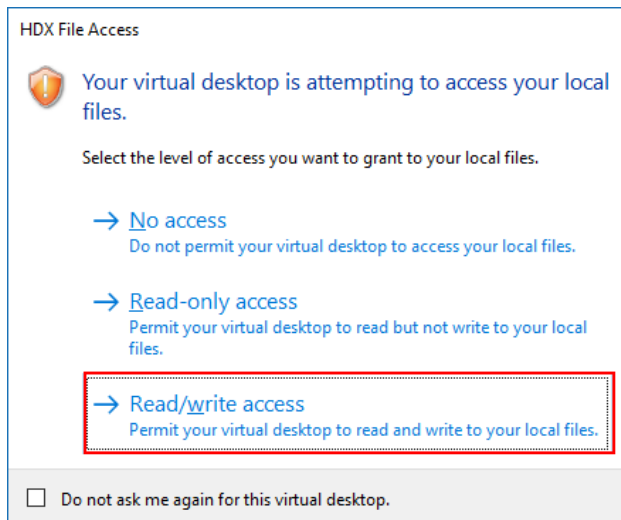
If you see the following window appear, select open with, and choose the Citrix Connection Manager from the dropdown



If notified the application is attempting to access information, click permit use



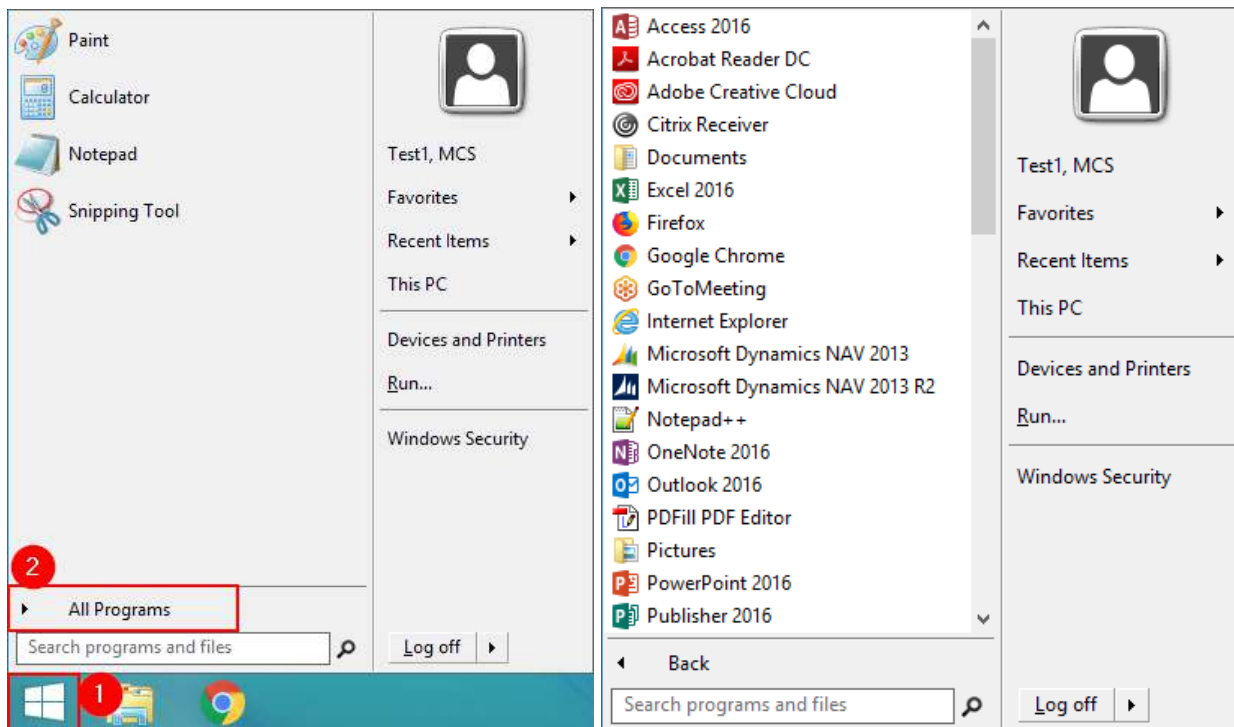
If notified the application is attempting to access local files, click Read/write access



If you do not see an icon for an application you need, it can be found on the start menu

9. Click the Start button

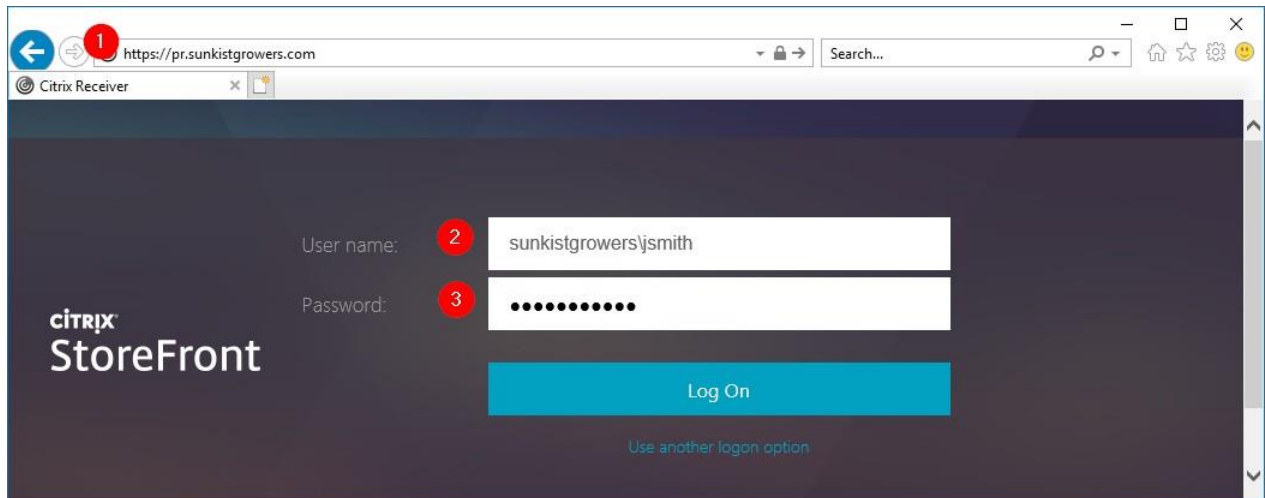
10. Click All Programs



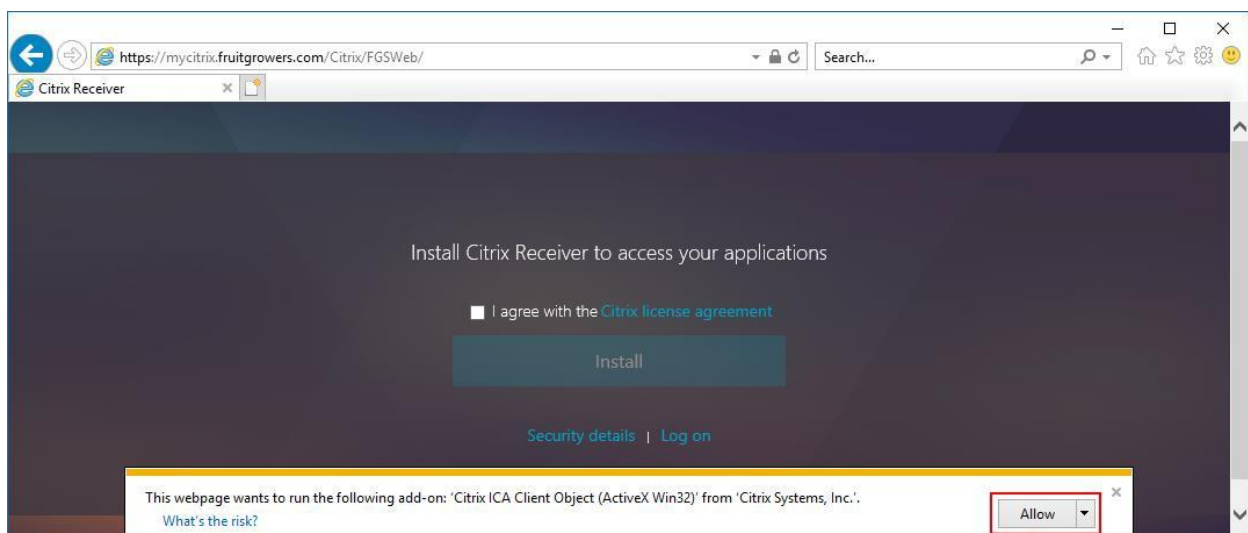
Connect to Citrix through Internet Explorer:

Open Internet Explorer

16. Browse to the website <https://pr.sunkistgrowers.com>
17. In the user name field, enter the username you use to log into your computer
18. In the password field, enter the username you use to log into your computer

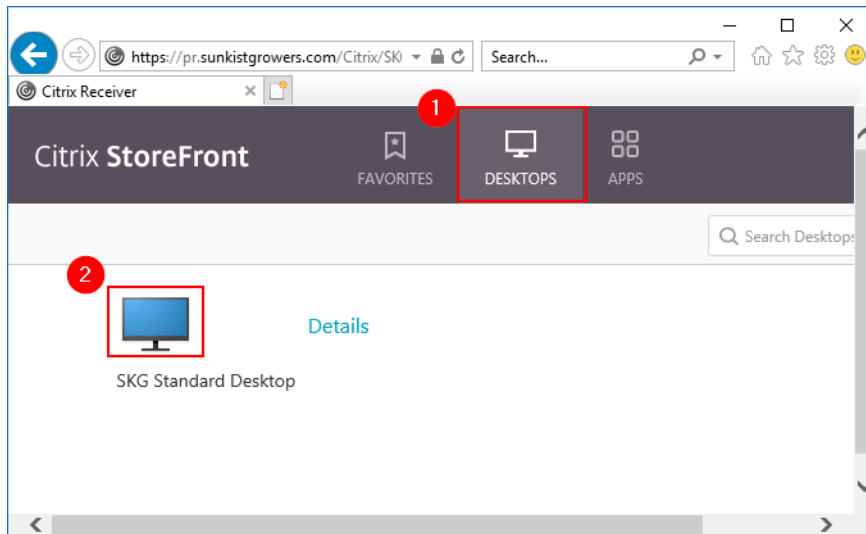


If you receive a pop-up asking permission to run the “Citrix ICA Client Object” add-on, click Allow

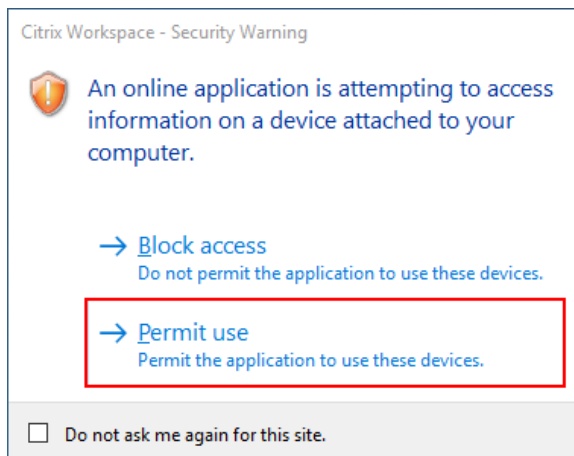


11. Click the “Desktops” tab at the top of the window

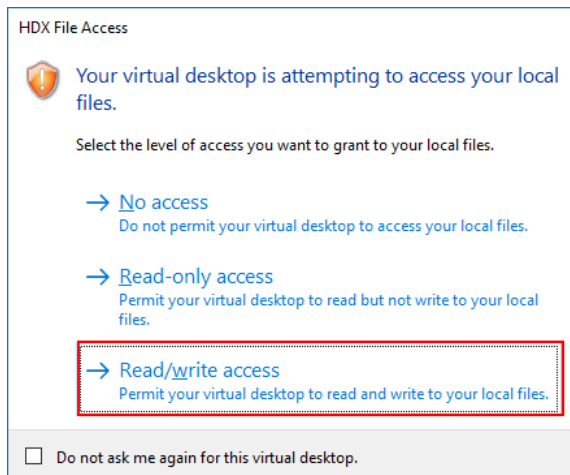
12. Click the icon for the “SKG Standard Desktop”



If notified the application is attempting to access information, click permit use



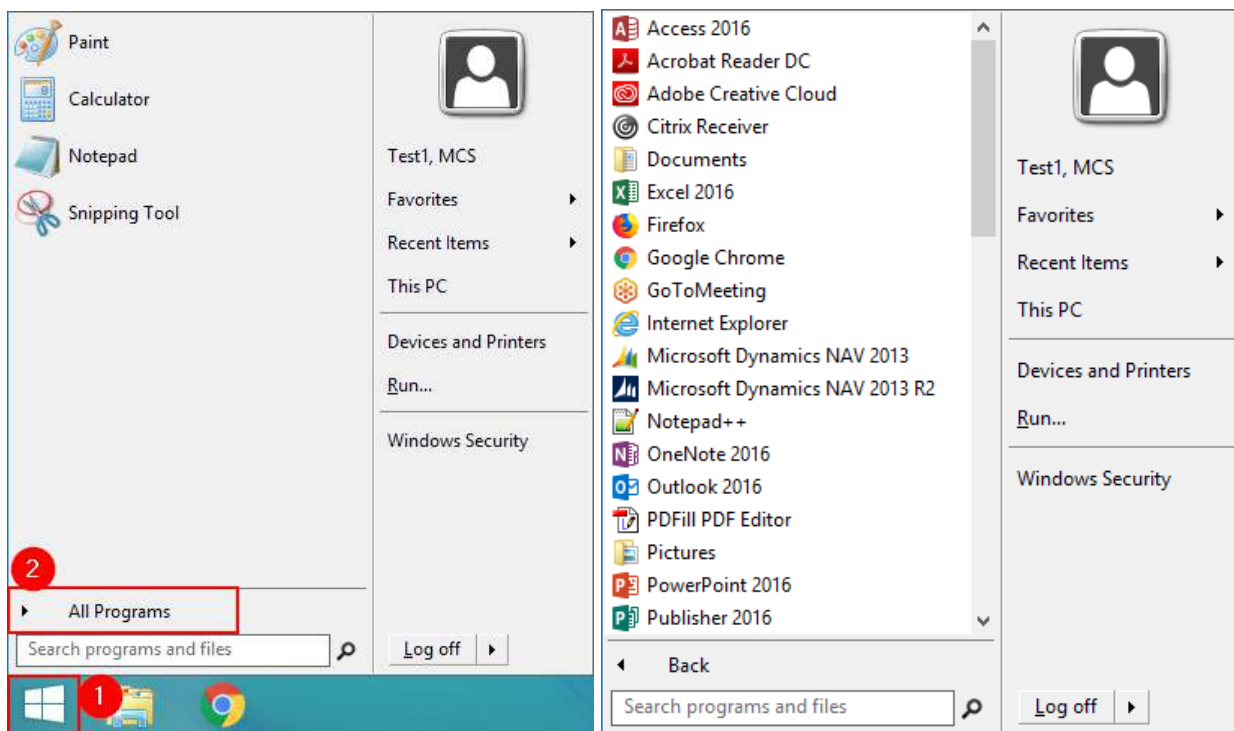
If notified the application is attempting to access local files, click Read/write access



If you do not see an icon for an application you need, it can be found on the start menu

11. Click the Start button

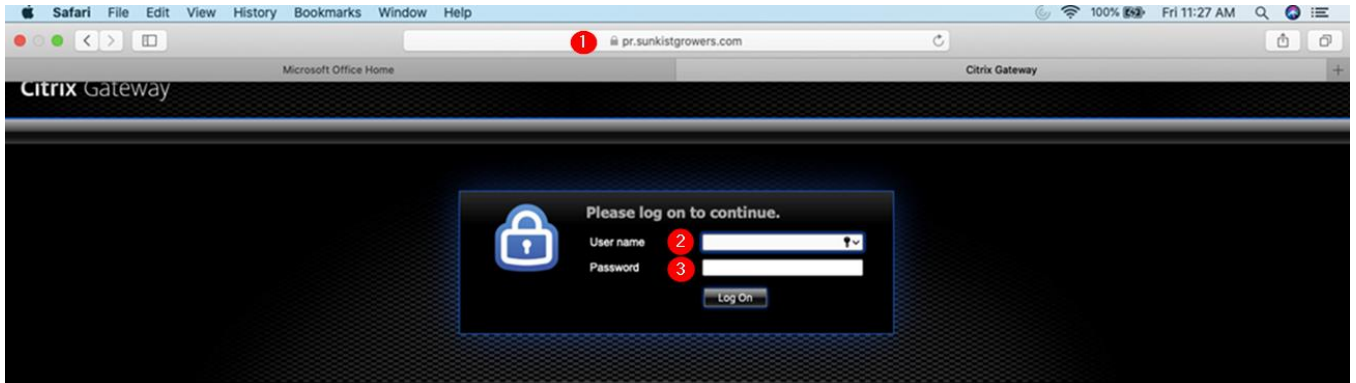
12. Click All Programs



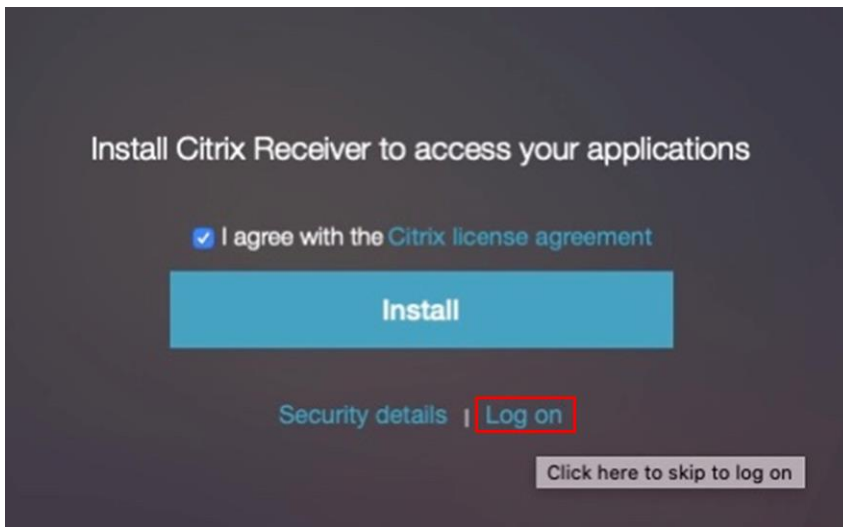
Connect to Sunkist Citrix on Mac:

Open Safari

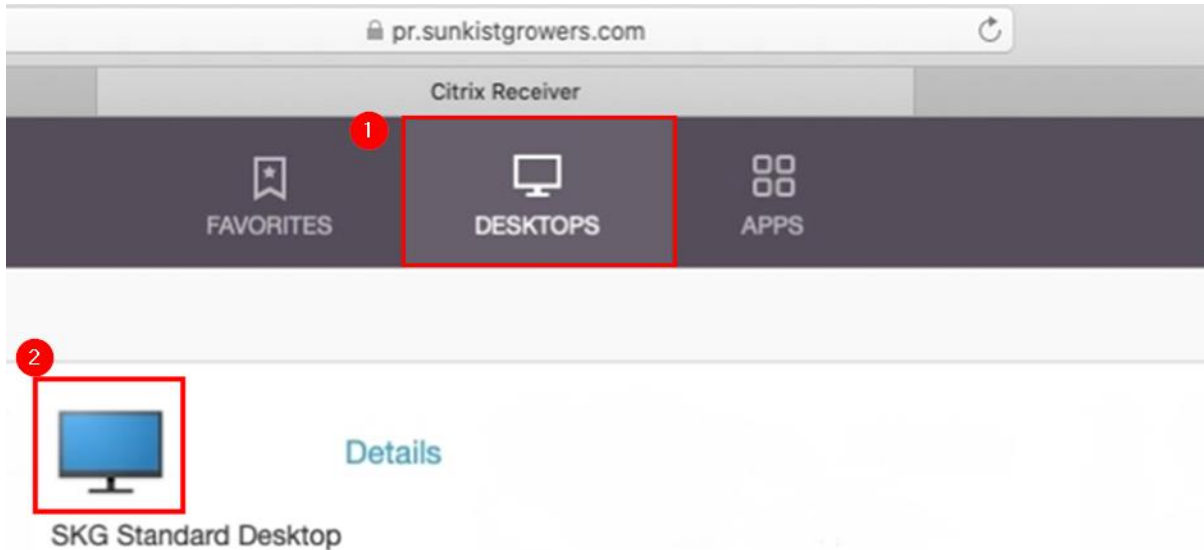
1. Browse to the website <https://pr.sunkistgrowers.com>
2. In the user name field, enter the username you use to log into your computer
3. In the password field, enter the username you use to log into your computer



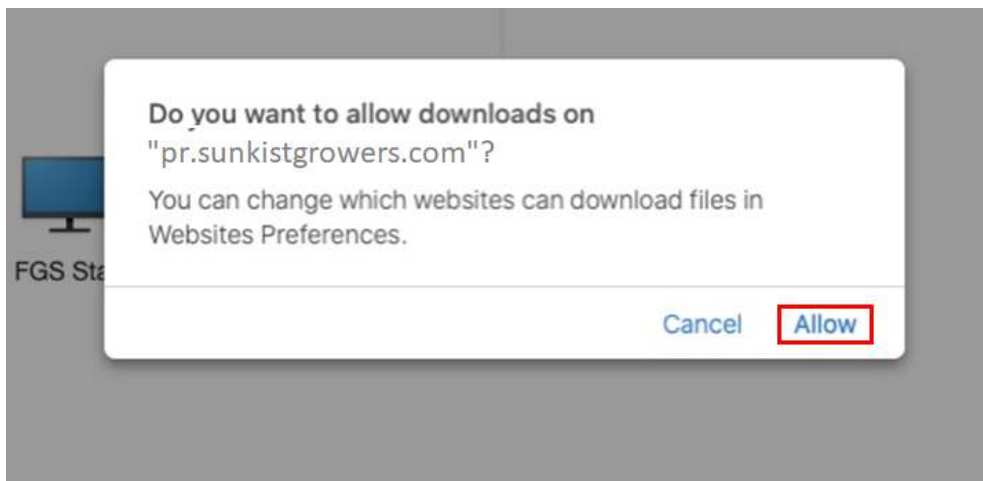
If you see a screen asking to install the Citrix Receiver, click Log on



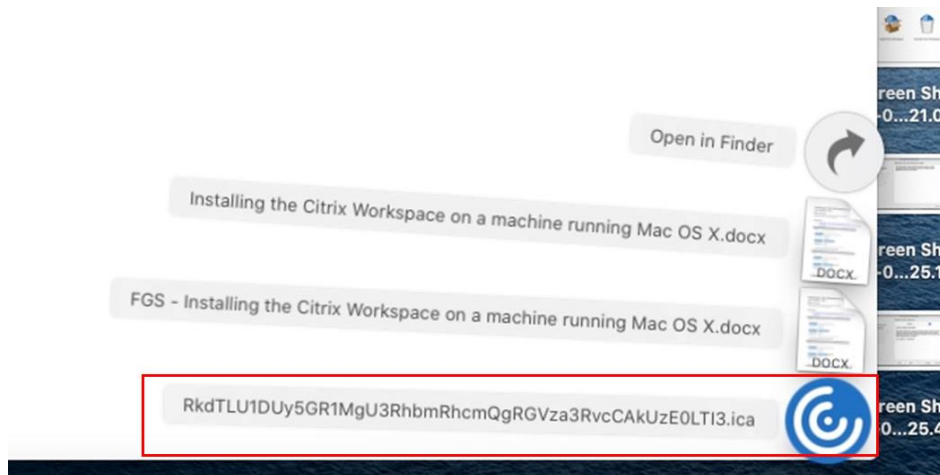
1. Click the “Desktops” tab at the top of the window
2. Click the icon for the “SKG Standard Desktop



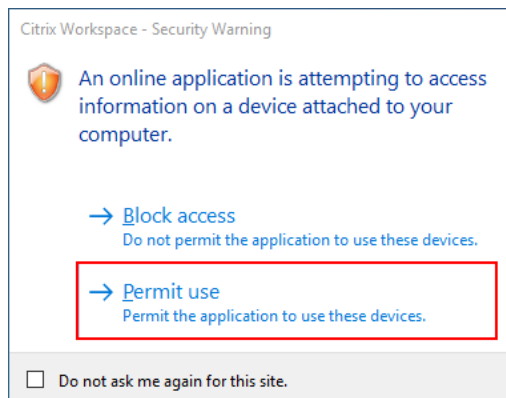
When asked to allow downloads, click Allow



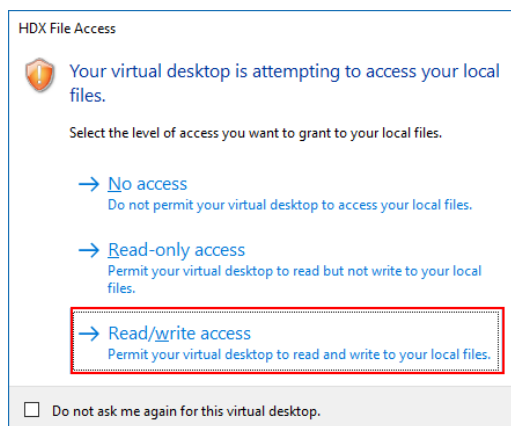
Go to the Downloads folder and open the Citrix file that was downloaded (this file will end in “.ica”)



If notified the application is attempting to access information, click permit use

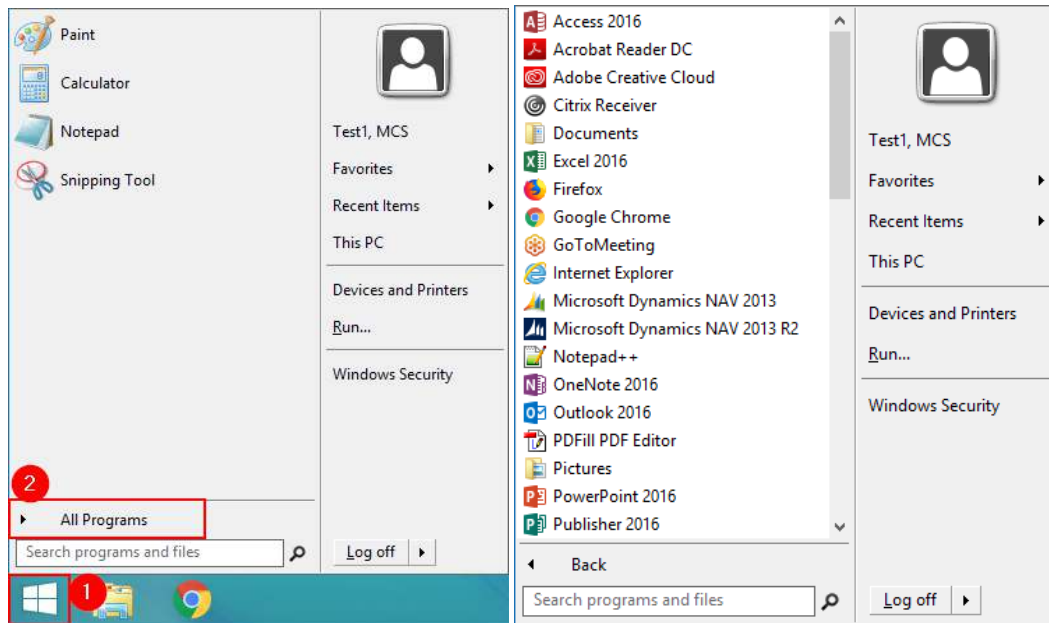


If notified the application is attempting to access local files, click Read/write access



If you do not see an icon for an application you need, it can be found on the start menu

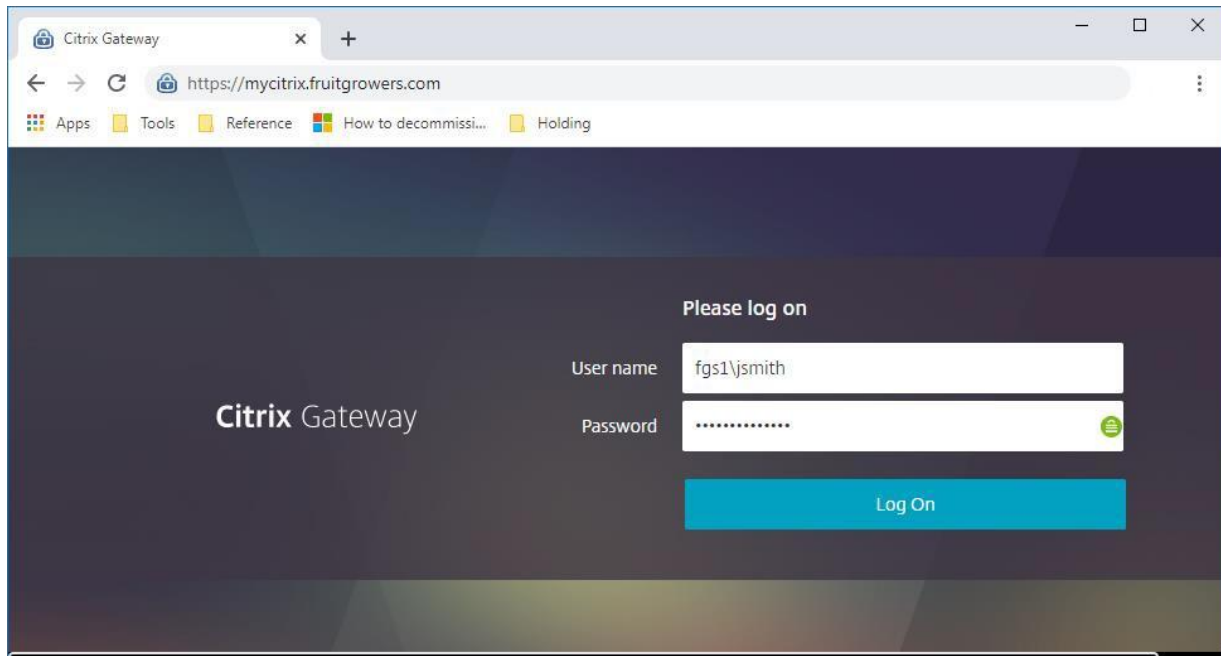
1. Click the Start button
2. Click All Programs



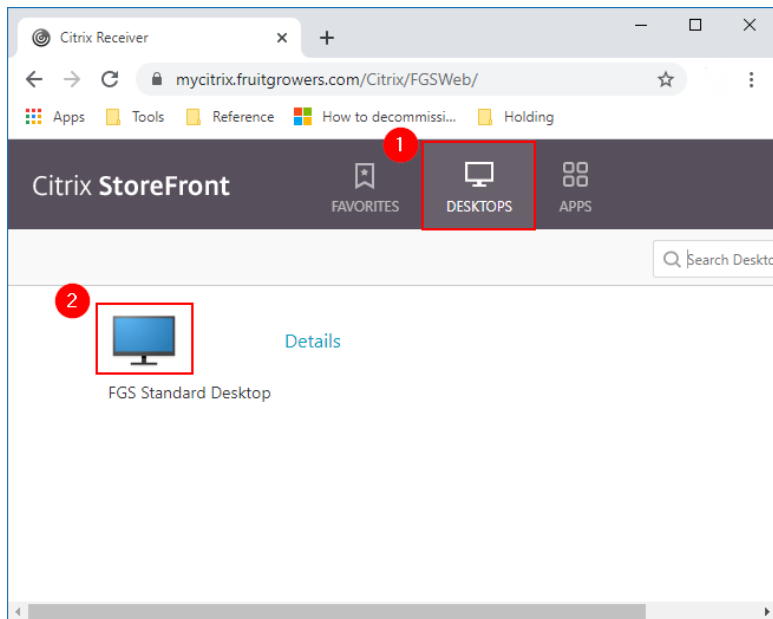
Connect to Citrix through Chrome:

Open Chrome

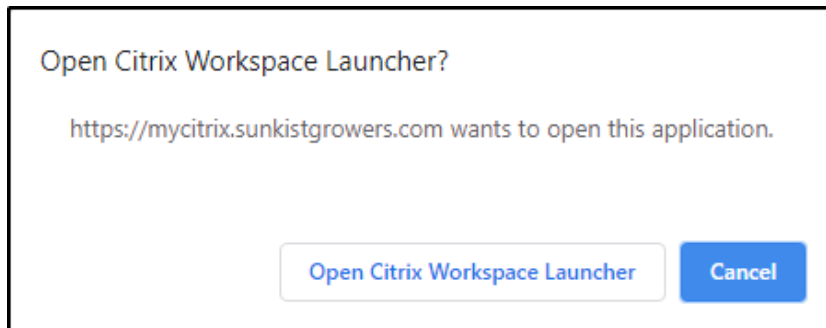
1. Browse to the website <https://mycitrix.fruitgrowers.com>
2. In the user name field, enter the username you use to log into your computer
3. In the password field, enter the username you use to log into your computer



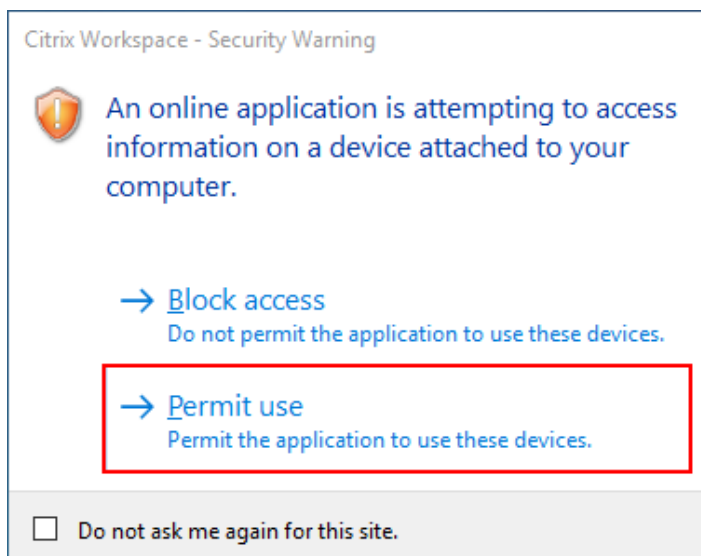
1. Click the "Desktops" tab at the top of the window
2. Click the icon for the "FGS Standard Desktop"



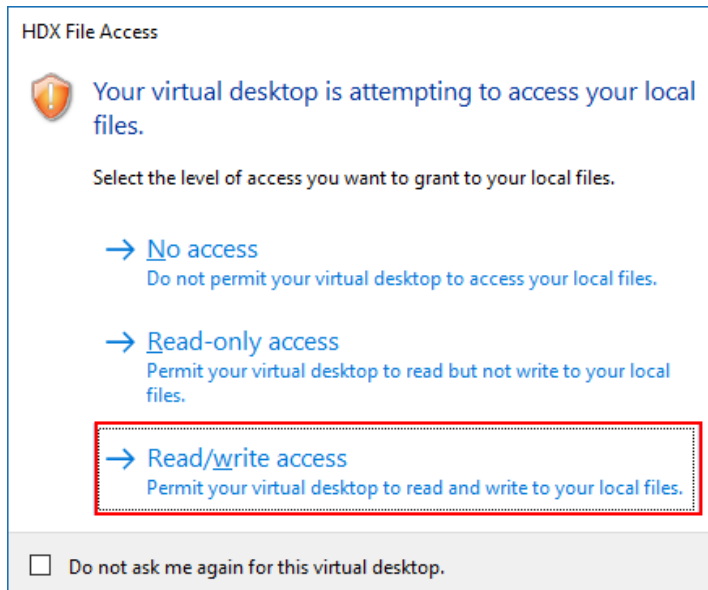
If you see the following window appear, click “Open Citrix Workspace Launcher”



If notified the application is attempting to access information, click permit use

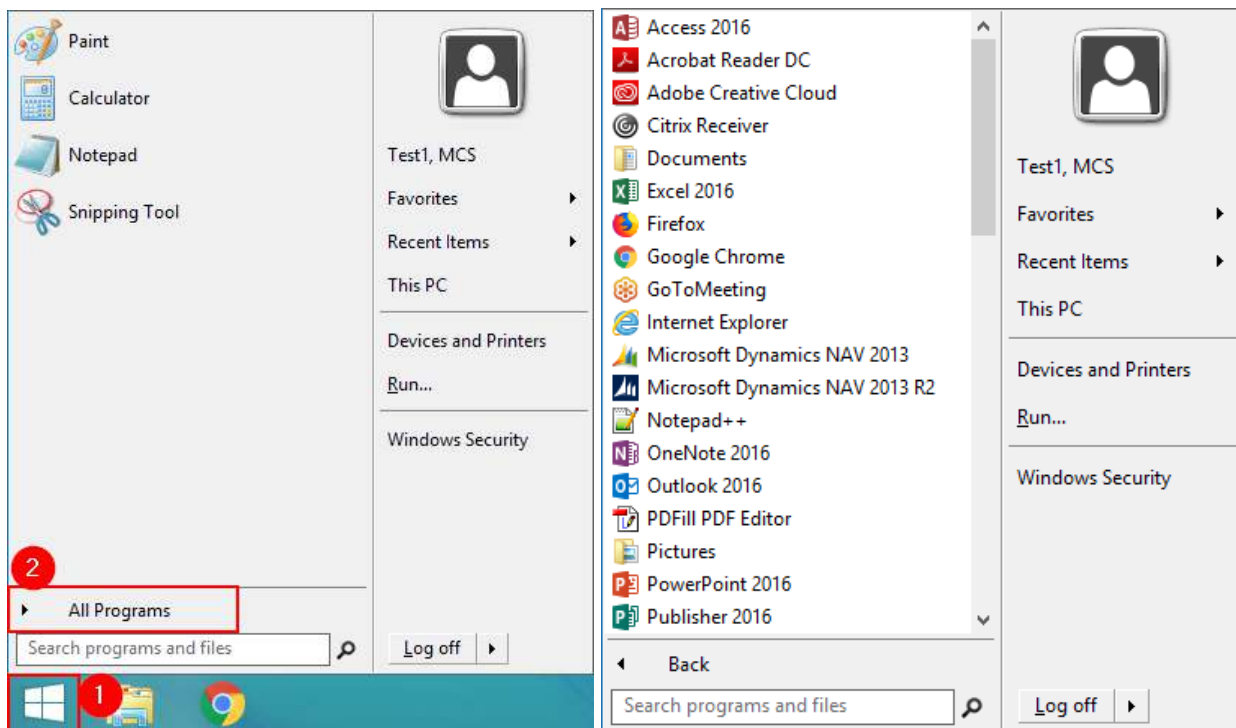


If notified the application is attempting to access local files, click Read/write access



If you do not see an icon for an application you need, it can be found on the start menu

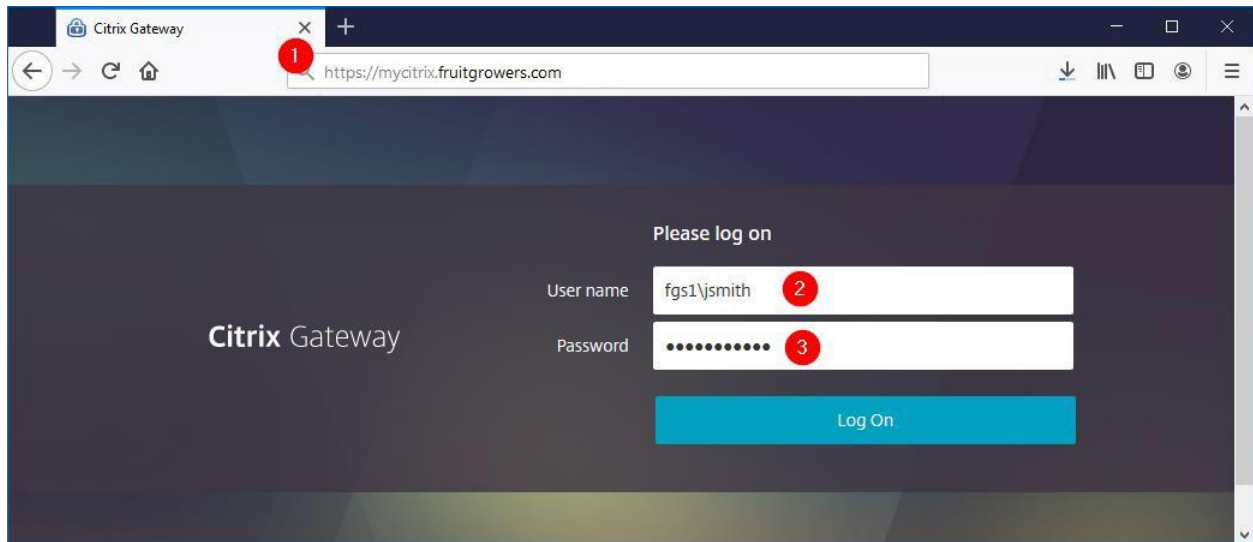
1. Click the Start button
2. Click All Programs



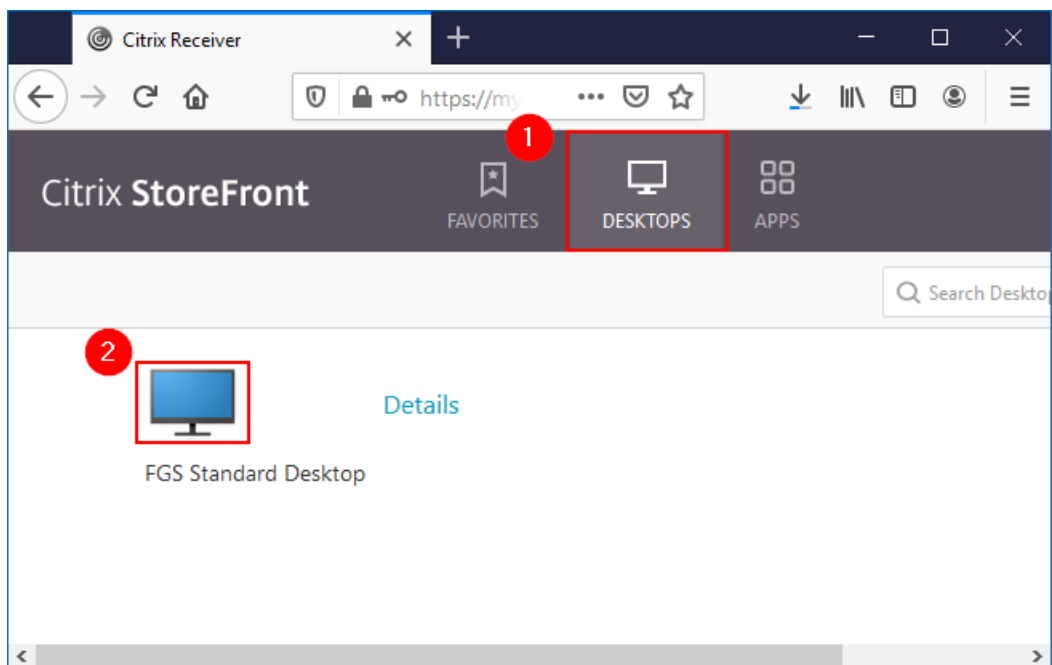
Connect to Citrix through Firefox:

Open Firefox

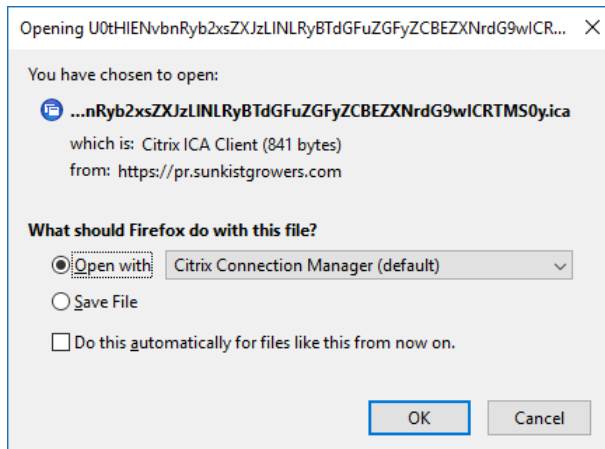
4. Browse to the website <https://mycitrix.fruitgrowers.com>
5. In the user name field, enter the username you use to log into your computer
6. In the password field, enter the username you use to log into your computer



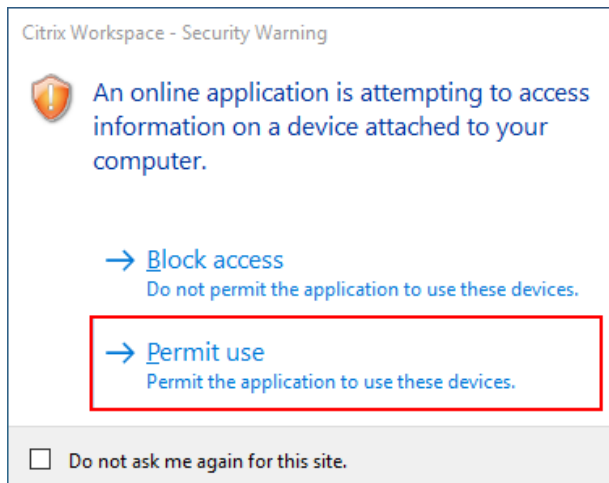
3. Click the “Desktops” tab at the top of the window
4. Click the icon for the “FGS Standard Desktop”



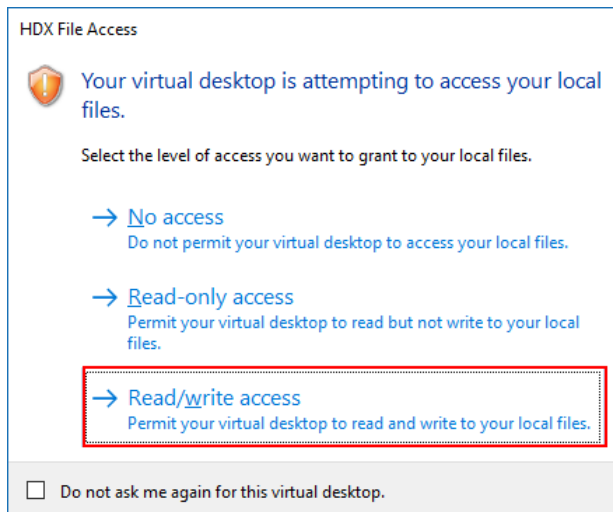
If you see the following window appear, select open with, and choose the Citrix Connection Manager from the dropdown



If notified the application is attempting to access information, click permit use

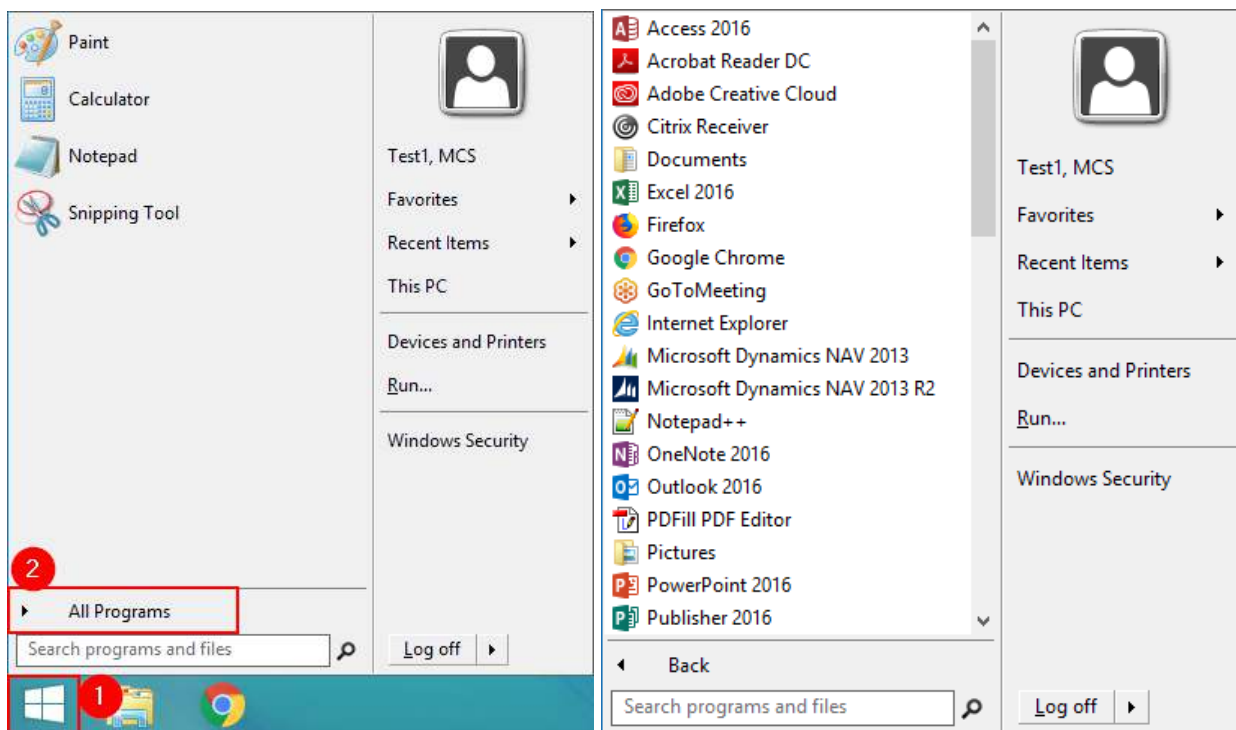


If notified the application is attempting to access local files, click Read/write access



If you do not see an icon for an application you need, it can be found on the start menu

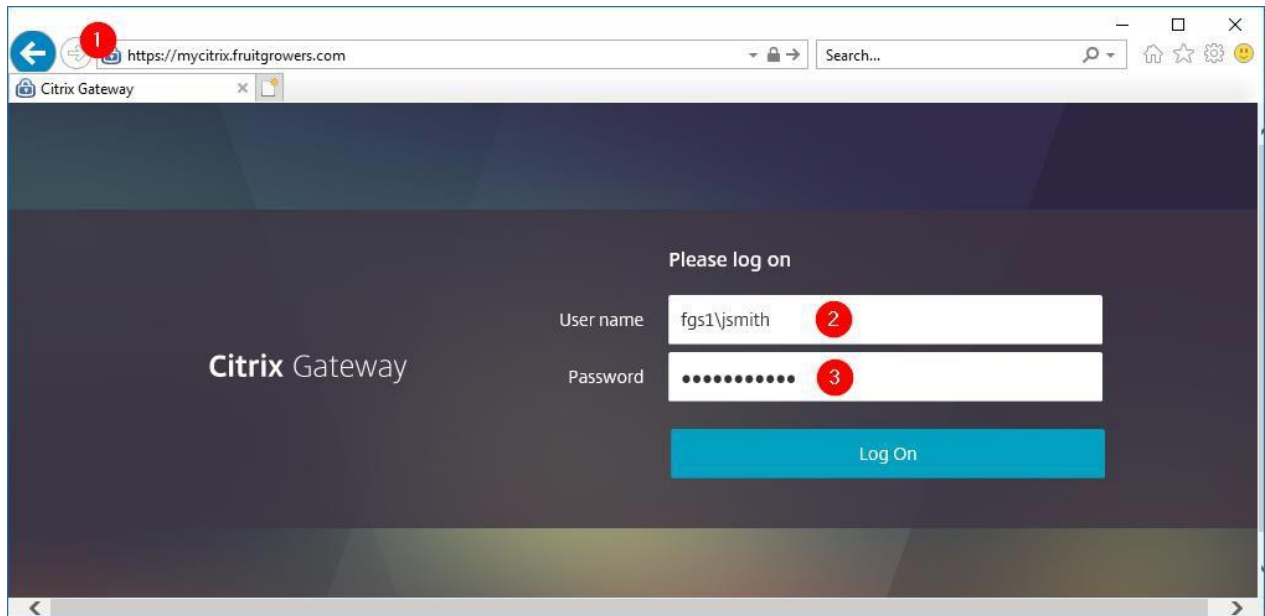
3. Click the Start button
4. Click All Programs



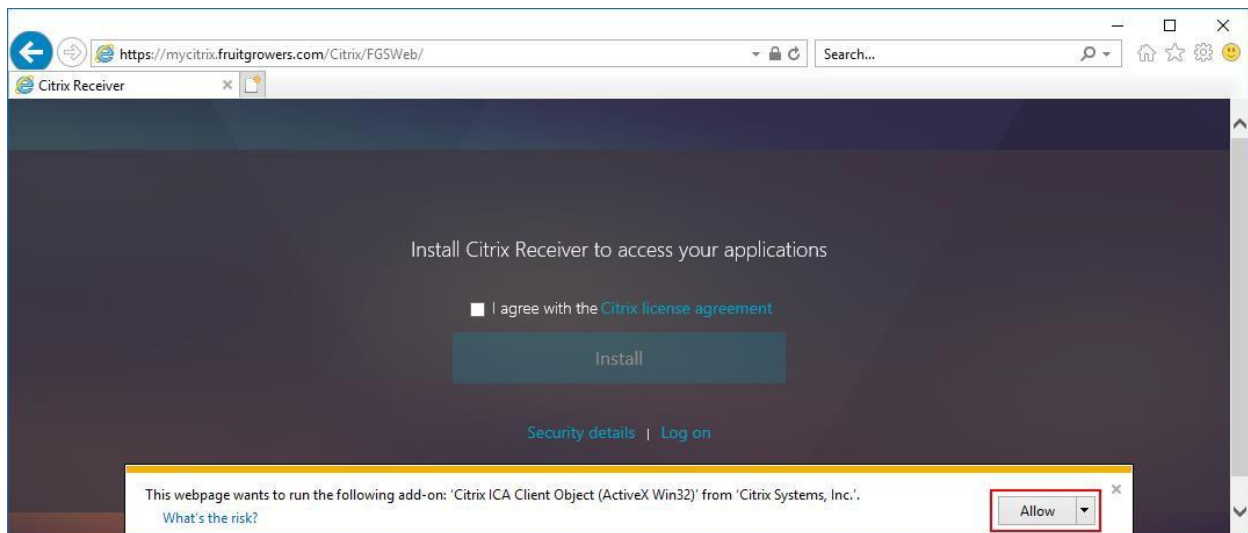
Connect to Citrix through Internet Explorer:

Open Internet Explorer

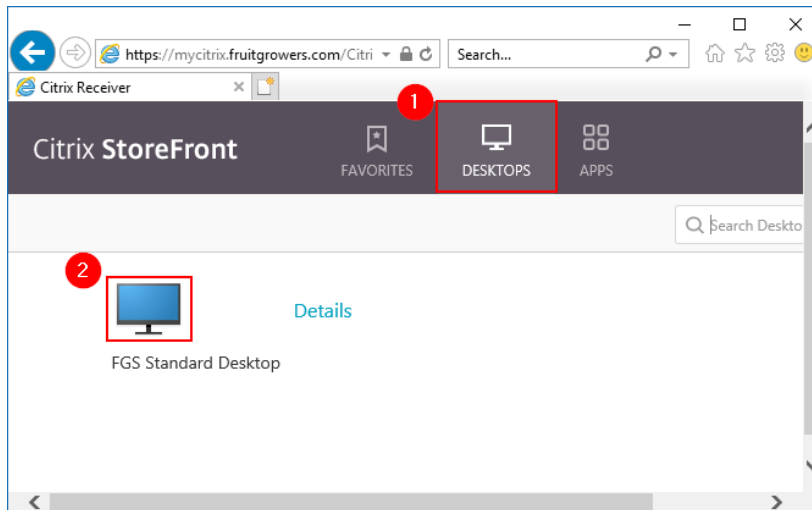
7. Browse to the website <https://mycitrix.fruitgrowers.com>
8. In the user name field, enter the username you use to log into your computer
9. In the password field, enter the username you use to log into your computer



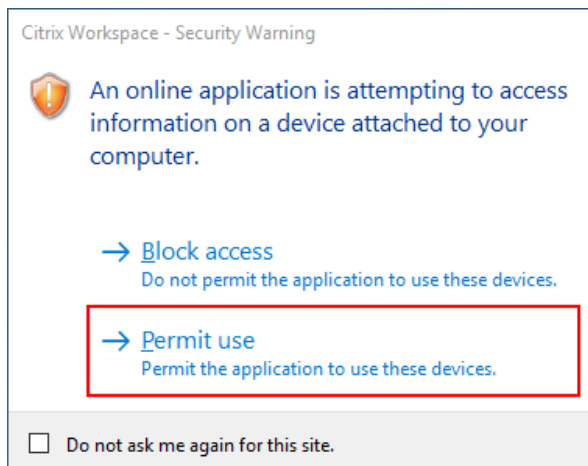
If you receive a pop-up asking permission to run the “Citrix ICA Client Object” add-on, click Allow



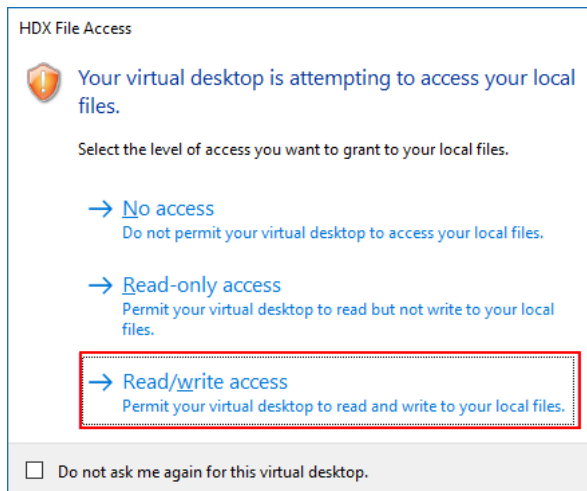
5. Click the “Desktops” tab at the top of the window
6. Click the icon for the “FGS Standard Desktop”



If notified the application is attempting to access information, click permit use

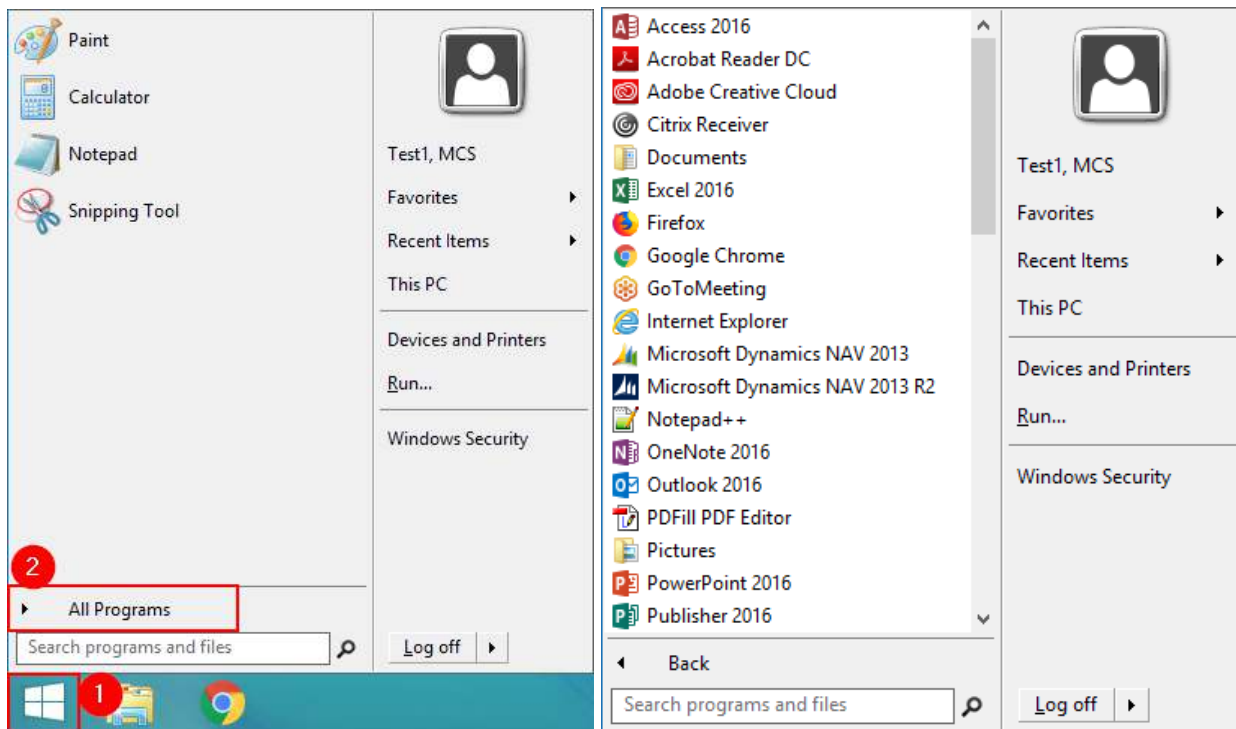


If notified the application is attempting to access local files, click Read/write access



If you do not see an icon for an application you need, it can be found on the start menu

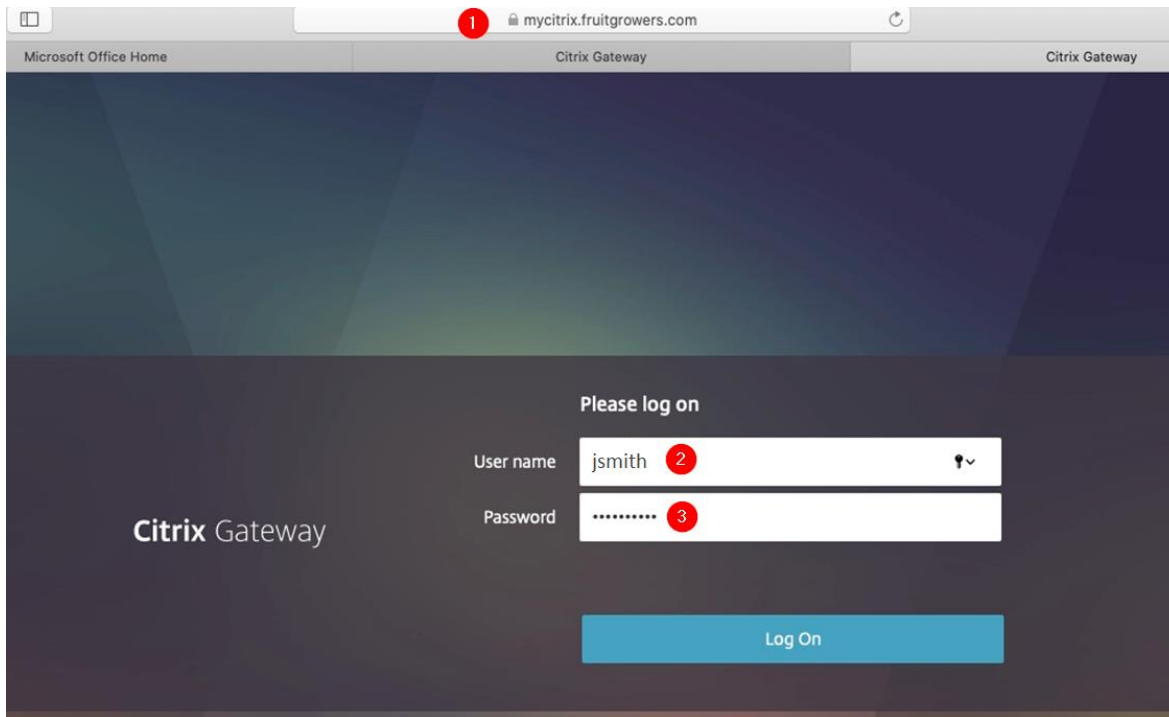
5. Click the Start button
6. Click All Programs



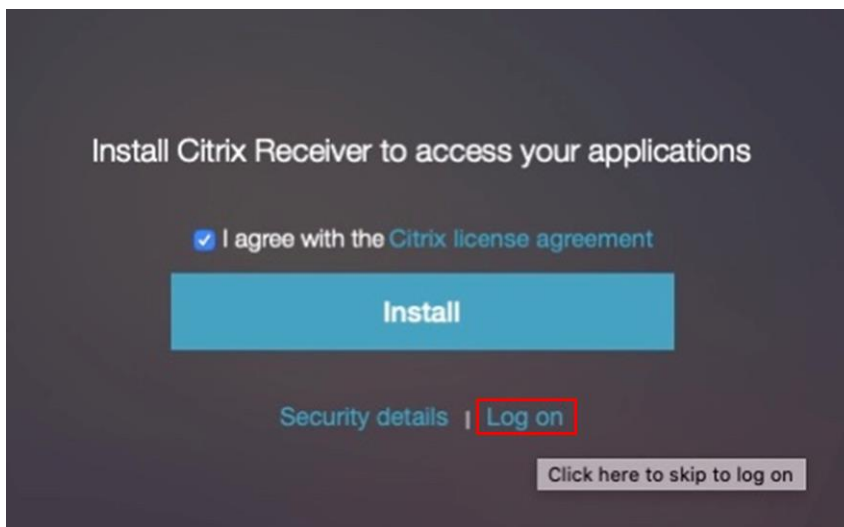
Connect to FGS Citrix on Mac:

Open Safari

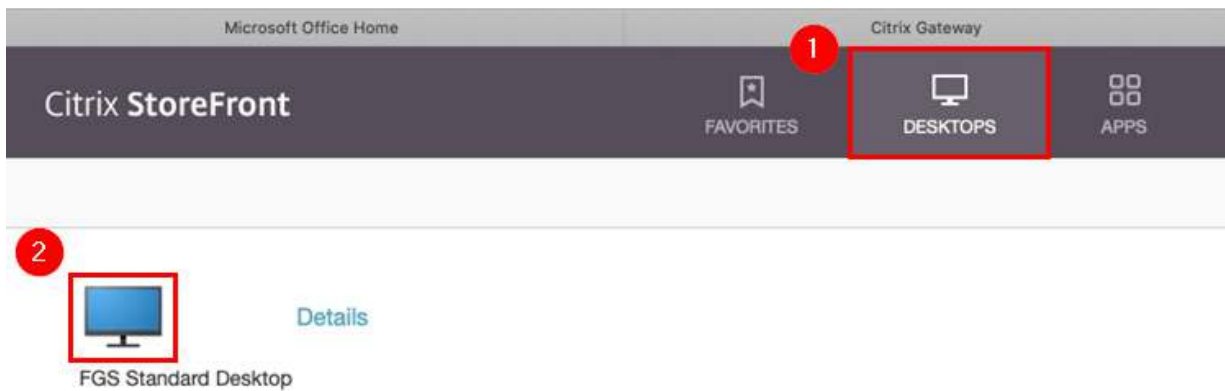
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5. In the user name field, enter the username you use to log into your computer
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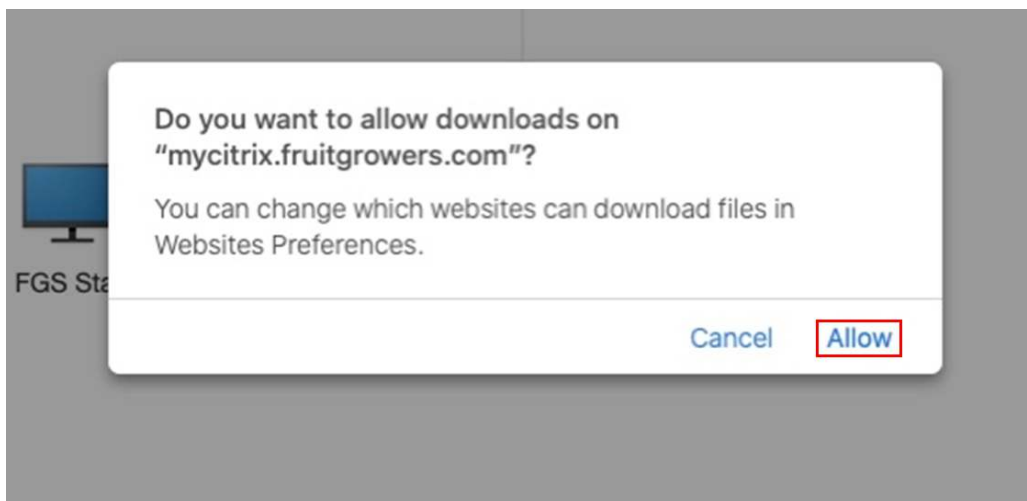
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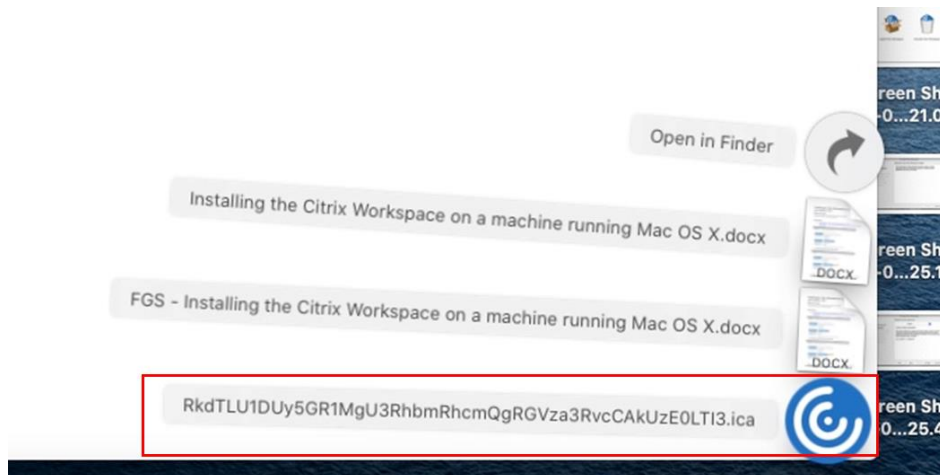
1. Click the “Desktops” tab at the top of the window
2. Click the icon for the “FGS Standard Desktop”



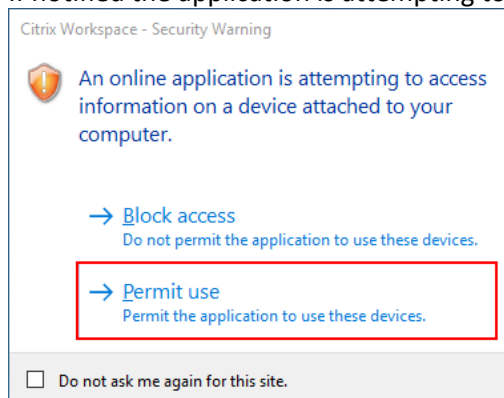
When asked to allow downloads, click Allow



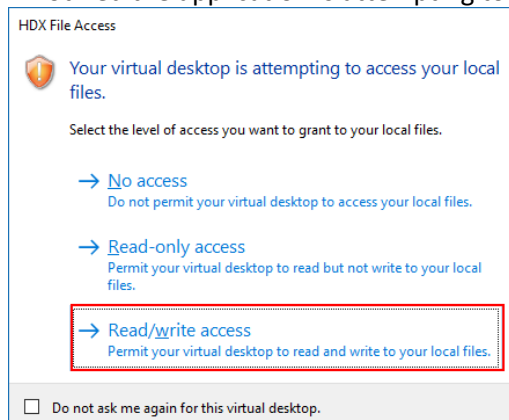
Go to the Downloads folder and open the Citrix file that was downloaded (this file will end in “.ica”)



If notified the application is attempting to access information, click permit use



If notified the application is attempting to access local files, click Read/write access



If you do not see an icon for an application you need, it can be found on the start menu

3. Click the Start button
4. Click All Programs

